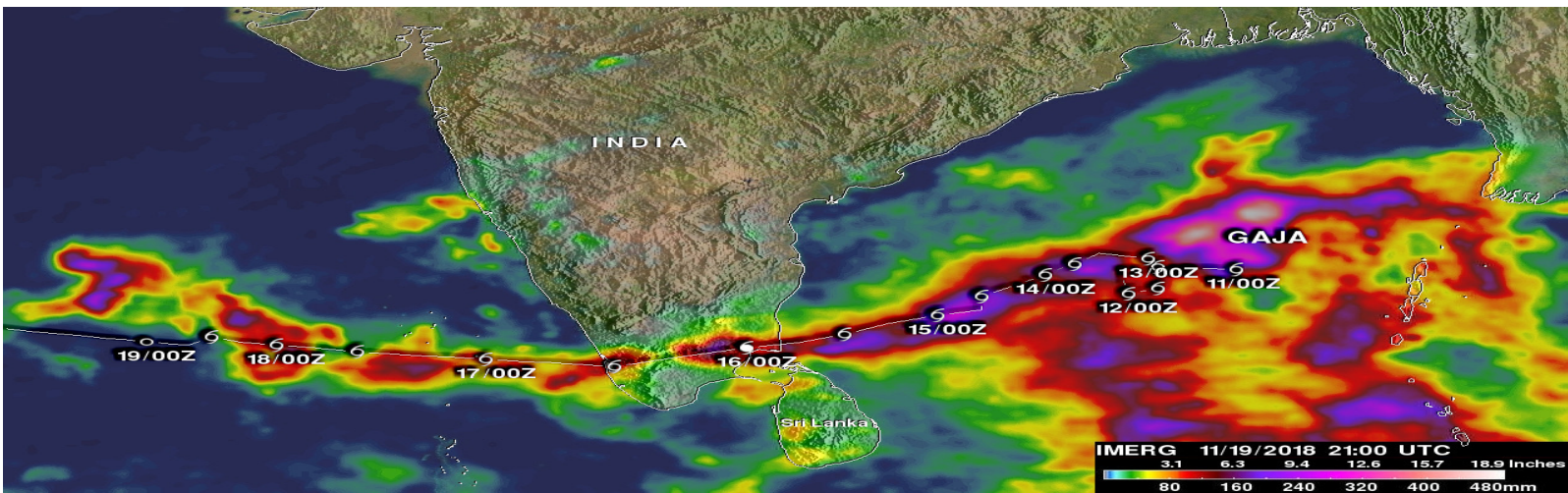
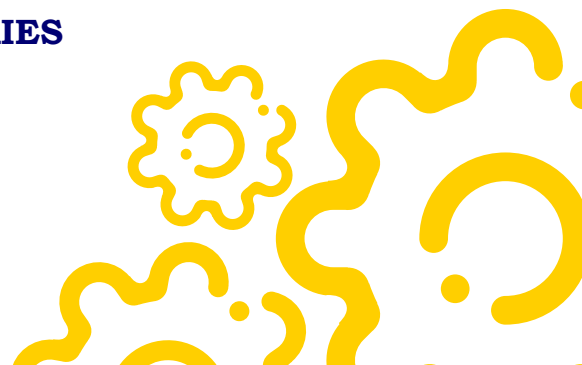


# IMPACT STUDY ON "RESPONSE TO GAJA CYCLONE" BY LOYAL ENVIRONMENTAL AWARENESS & PROTECTION SOCIETY



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# 1. ABOUT LEAPS

Loyal Environmental Awareness & Protection Society (LEAPS) is a registered society headquartered at Puducherry, having its presence across India. The uniqueness of LEAPS is its personnel. The staff of LEAPS consists of highly qualified and experienced manpower to serve its client professional way. efficient and

We commit ourselves to complete the projects on or before the scheduled time within the approved budget and as per the quality standards set by LEAPS client and its associates. We understand the requirements of our customers and work to those requirements at all times. We work towards the development of a safe environment

We believe in continuous improvement of our processes & quality standards and will keep striving for this so that LEAPS is recognized as the Leader in Surveying Industry

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## 2. GLIMPSE OF THE CSR PARTNERS

### Funded By



**Mphasis F1 Foundation** is an independent charitable trust with a charter to support innovative program that work towards the inclusive development of society. As front-runners in technology-led solutions, Mphasis' corporate social responsibility (CSR) works for socially excluded and economically disadvantaged groups through disruptive and tech-based solutions in the areas of education, livelihood and inclusion.

### CSR Partner



**United Way** is engaged in nearly 1,800 communities across more than 40 countries and territories worldwide. They are focused on creating community-based and community-led solutions that strengthen the cornerstones for a good quality of life, education, financial stability and health.

### Implemented By



**Caritas India**, founded in 1962, is the official development arm (registered under the Societies Registration Act XXI 1860 (the Punjab Amendment Act 1957) of the Catholic Churches in India. The word Caritas originates from Latin, which means, Love in Action. The name connotes the efforts to bring Compassion and Love to Humanity. Caritas India is a member of the Caritas confederation of more than 160 member organizations working in nearly 200 countries, making it the second-largest humanitarian network in the world.



## 3. STUDY OBJECTIVE & METHODOLOGY

### i) GENERAL OBJECTIVES

The study aims at evaluating the degree of success in relief, rehabilitation and reconstruction activities undertaken after the Cyclone GAJA and assess the relevance and effectiveness of the program which was funded by **Mphasis** F1 Foundation in partnership with **United Way**- Bengaluru and implemented by **Caritas India**. The study will help identify gaps and challenges in the ground and provide recommendations to strengthen the program.

### ii) SPECIFIC OBJECTIVES:

- To evaluate the status of relief, rehabilitation and reconstruction activities undertaken.
- To identify the areas of strength and weaknesses in performing the tasks.
- To assess the present condition of the victims of the Cyclone and
- To derive lessons for meeting such challenges in future.

### iii) STUDY METHODOLOGY

#### Collection of Primary Data

Data related to relief and rehabilitation plan and its implementation, were submitted by Mphasis & United Way - Bengaluru. There were initial challenges in identifying the beneficiaries as the data only included beneficiary name and village name.

### iv) COLLECTION OF SECONDARY DATA

With the support of local community & fishermen Leaders, we were able to identify the beneficiaries and secondary data was collected for further proceedings.

## v) Study Area

Below villages have been chosen randomly. The team had identified the list of beneficiaries, and all of them were surveyed with supporting video & audio recordings .

Sl.No	Village Name	Grand Total
1	Avarikadu	18
2	Kariapatinam Post	4
3	Mela Eesanoor	10
4	Melatheru	4
5	South Mela Eesanoor	2
6	Thenkarai Eesanoor	4
7	Vanavan Mahadevi	3
8	Vellapallam	17
<b>Grand Total</b>		<b>62</b>

Sl.No	Support Received	No's Surveyed
1	2 Goats	6
2	Bunk Shop	1
3	Fish Vendors Support	14
4	Fishnet	6
5	Petty Shop	4
6	Shelter	11
7	Single Goat	14
8	Small Vendor Support	6
<b>Grand Total</b>		<b>62</b>

## vi) Field Survey:

The field survey was conducted during September 20 to October 10 - 2021.

# 4. SAMPLING DESIGN

8 Villages were selected for the study. In total, a sample set of 62 beneficiaries were selected randomly and were taken for the study. Evidence-based surveys were conducted on randomly selected beneficiaries from each of the identified villages covering different strata of the beneficiaries in a proportionate manner.

The data was collected through close-ended structured questionnaires as per annexure (1).

## **i) Village Schedule:**

The schedules were designed, pre-tested, modified, and finally canvassed to collect the necessary data and information.

This was designed to collect data of the rehabilitation work done by Caritas India and was canvassed to the local leaders of the villages.

## **ii) Team Building**

6 individuals were involved forming two teams of 2 investigators each. Each team comprised one Research Associate (RA) & one Research Investigator (RIs), placed under the overall supervision of LEAPS' Founder.

## **iii) Training of Investigators**

The investigators underwent an one-day orientation training on 15<sup>th</sup> September 2021. The training covered the topics including project objectives; contents of the questionnaires, data collection techniques, scrutiny & consistency check, etc. The training was followed by a field demonstration and testing of the tools in Avarikadu, Nagapatinam District. The training was conducted by Mr.C.Edveen Arokiaraj, Founder - LEAPS



## 5. GAJA CYCLONE: PROFILE OF DAMAGE / LOSS

### i) Summary

In India, tropical cyclones are one of the common hydro-meteorological hazards. Owing to its long coastline, high density of population and large number of urban centers along the coast, tropical cyclones over the time are having a greater impact on the community and damage the infrastructure. Secondly, the climate change is warming up oceans to increase both the intensity and frequency of cyclones. Hence, it is important to garner all the information and critically assess the impact and management of the cyclones.

Gaja was one of the major cyclones to hit the Tamil Nadu coast in November 2018. It left a devastating tale of destruction on the cyclone path damaging houses, critical infrastructure for essential services, uprooting trees, affecting livelihoods etc., in its trail. However, the loss of life was limited. This has been achieved over time with targeted mitigation, better preparedness, swift response and community awareness.

This report documents the Rehabilitation support provided through CSR Project funded by **Mphasis**, partnering with **United Way** and Implemented by **Caritas India**, in order to cap the efforts put in place for faster restoration of essential services and infrastructure. Finally, it draws upon the best practices and lessons learnt to suggest the future course of action.

We acknowledge the support and co-operation extended by **Mphasis**, in our efforts to document the support provided post Cyclone Gaja. We are hopeful that this study will help upcoming CSR projects in cyclone mitigation, preparedness and response.

## ii) History Of Gaja Cyclone

Tamil Nadu is historically one of the most vulnerable States to tropical cyclone. The total geographical area of Tamil Nadu is 13 Million hectares and it has a coastline of 1,076 km which is about 15% of the coastline of India. The State is multi-hazard prone, the major natural hazards being Cyclonic storms, Urban and Rural floods, and periodic Droughts. Some of the tropical cyclones that hit Tamil Nadu are Gaja (2018), Ockhi (2017), Vardha (2016), Nilam(2012), Thane(2011), Jal(2010) and Nisha (2008).

Severe Cyclonic Storm Gaja originated as a low-pressure system over the Gulf of Thailand. The weak system intensified into a depression over the Bay of Bengal on November 10, 2018 and further intensified to a cyclonic storm on November 11 2018, being classified 'Gaja'. Cyclone Gaja made landfall in South India, at Vedaranyam, Tamil Nadu. At the time of landfall of the cyclone, 100-120 kmph speed was experienced. The highest sustained speed was recorded in Adhirampattinam at 165 kmph and 160 kmph at Muthupet. The cyclone Gaja affected 08 districts of Tamil Nadu, namely, **Nagapattinam**, Thanjavur, Thiruvarur, Pudukottai, Karaikal, Cuddalore, Trichy and Ramanathapuram.

Based on the incidents of the cyclones, the strength of wind speed, probable maximum storm Surge (PMSS), Probable Maximum Precipitation (PMP), the proneness of cyclones in various districts of India has been categorized (Mohapatra, 2015). Pic.3 clearly shows that **Nagapattinam District** of Tamil Nadu falls under category P2, whereas, Thanjavur strict falls under category P3. These two districts were the worst affected by Cyclone Gaja.

### iii) **Profile of Damage / Loss**

When Cyclone Gaja made landfall on November 16, 2018, between Nagapattinam and Vedaranyam in Tamil Nadu, it left a trail of destruction, uprooting nearly 50 lakh coconut trees, more than a lakh electricity poles, besides other fruit trees.

Farmers in seven coastal districts bore the brunt, losing their crops. Nagapattinam district was the worst affected, as the cyclone made landfall there. A few coastal villages in Nagapattinam district suffered a double whammy of the cyclone and the storm surge that it caused.

Storm surge is an abnormal sea level rise caused by atmospheric weather systems such as tropical cyclones and hurricanes. In November 2018, Cyclone Gaja caused a rise in sea level, bringing the brine into the coastal villages.

While seawater entered the villages of Vellapallam, Pushpavanam and Vettaikaraniruppu, Kovilpathu was the most affected. Kovilpathu village, where most of the residents are farmers, not only lost their standing crops and trees, the storm surge made the groundwater and soil saline.

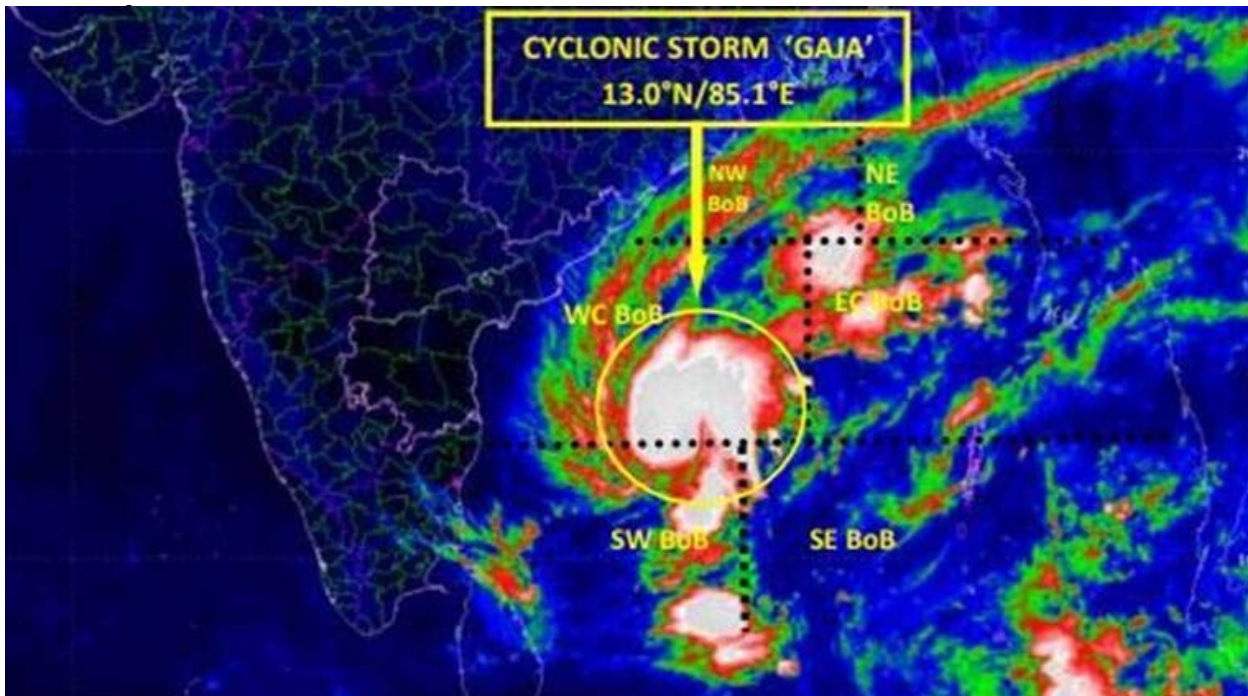
Indian National Centre for Ocean Services, places the Nagapattinam – Pamban stretch of the Bay of Bengal coast, where the village is situated, in a high-risk zone, with 3 to 5 m surge height. The village is about a kilometer from the shore. The storm surge resulted in loss of crops and livestock, besides prawn and fish farms that a few villagers owned. The youth of the village, who hold professional and science degrees, yet continue farming, are aware of the climate crisis and fear increasing vulnerability and its impact on their livelihood.

### iv) **Damage due to GAJA Cyclone:**

The damages caused by Super Cyclonic Storm can be broadly classified under three categories:



- Loss of human life and loss of livestock
- Devastation caused to public and private properties including private buildings, public buildings, power supply system, communication system, and water supply system.
- Loss caused to agricultural and plantation crops, dislocation of agricultural operations, impact on the livelihood of farmers, agriculture labourers, village artisans, weavers



<b>Formed</b>	November 10, 2018
<b>Dissipated</b>	November 19, 2018
	( <a href="#">Remnant low</a> after November 20)
<b>Highest winds</b>	<a href="#">3-minute sustained</a> : 130 km/h (80 mph) <a href="#">1-minute sustained</a> : 150 km/h (90 mph)
<b>Lowest pressure</b>	976 <a href="#">hPa (mbar)</a> ; 28.82 <a href="#">inHg</a>
<b>Fatalities</b>	45 total
<b>Damage</b>	\$775 million (2018 <a href="#">USD</a> )

## 6. RECONSTRUCTION & REHABILITATION OF CARITAS INDIA

An assessment framework was developed to survey the support implemented by Caritas India after the impact of the Cyclone Gaja in Nagapatinam, Tamil Nadu. The present study was conducted from 15th Sep 2021 to 10th Oct 2021 in consultation with local leaders (specific community & fishermen) of Nagapatinam District. All the beneficiaries were visited during the period (Annexure i) in person. An interview schedule was prepared in advance with local communities and the beneficiary. In-depth interviews were held with them and focused group discussions were held with local leaders and benefited communities.

Surveys were conducted using a questionnaire in the local language to collect both quantitative and qualitative feedback from a random sample of the affected population in Nagapatinam.

Evaluation findings were therefore based on field studies corroborated by a desk review of video captured, as well as claim-holder surveys.

Based on the analysis certain best practices, lessons and set of recommendations have been developed by Caritas India. The Highest level of implementation and monitoring mechanism, vulnerability mapping and analysis, pool of trained volunteers as Disaster Response Guards, better inter-departmental coordination, are some of the strengthened best practices followed by Caritas India for rehabilitation post Gaja cyclone.

Grouping of Shelters for Hassle Free Implementation - Followed by Caritas India

S.No	Grouping	Villages	No. of shelters
1	I	KeelaEasanoor	11
2		KeelaEasanoor North	7
3		EasanoorKattalai	2
4	II	Mela Easanoor South	14
5		Mela Easanoor North	9
6	III	ThenkaraiEasanoor North	7
7	IV	ThenkaraiEasanoor North	4
9	V	ThenkaraiEasanoor South	14
10	VI	Thiruvasal	13
11	VII	Alangudi	6
<b>Total Number of Shelters</b>			<b>87</b>

Village wise Disaggregated Data of Participants

Sl.No	Name of the Panchayat	Name of Village	Refurbishment of Petty shops	Fishnet	Support headload women fish vendors	Goat rearing (Single)	Goat rearing (2 No.s)	Support to small vendors	Bunk shop for Disabled	Total Beneficiaries
1	Easanoor	Kila Easanoor	0	0	0	5	5	0	1	11
2		Kila Easanoor North	2	0	0	5	4	0	0	11
3		Mela Easanoor South	0	0	0	12	3	0	0	15
4		Mela Easanoor North	0	0	0	3	8	1	1	13
5	Thiruvaimur	Alangudi	0	0	0	7	3	0	0	10
6		Thiruvasal	0	0	0	7	2	2	0	11
7		Thenkarai Easanoor-South	0	0	0	6	2	0	0	8
8		Thenkarai Easanoor-North	1	0	0	9	5	1	0	16
9		Easanoor Kattalai	1	0	0	4	5	1	0	11
10		Thiruvaimur	1	0	0	6	5	1	1	14
11	Vellapallam	Vanavan mahadevi-2	7	0	52	31	15	14	1	120
12		Vellapallam	5	0	80	14	12	7	0	118
13	Avarikadu	Avarikadu-2	10	44	0	28	39	14	1	136
<b>Total</b>			<b>27</b>	<b>44</b>	<b>132</b>	<b>137</b>	<b>108</b>	<b>41</b>	<b>5</b>	<b>494</b>

Livelihood Beneficiaries						
Male			Female			Total
SC	MBC	BC	SC	MBC	BC	
46	90	10	77	259	12	494

\*\*\*Data as Provided by Mphasis



### iii) Reconstruction & Rehabilitation Post Gaja Cyclone

The implementing partner focused on the restoration of the livelihood of the affected families. They have made a significant contribution to this effort and helped people resume their normal way of life. Since fishing is the mainstay of the people in the affected areas, Caritas India paid attention to the resumption of fishing activity and related occupations by way of providing fishing nets, utensils related to fishing, tools and implements, and farming communities. They also supported, goat rearing and extending support to bunk Shops, petty shops, street vendors Etc., were the other areas in which they made significant interventions.



## 7. CASE STUDIES

### i) Case Study on Livelihood Activities –Bunk Shop for Differently Abled

#### 1) Surveyed Beneficiary Details:

**Name :** U.Devi W/o M.Ulahanathan

**Location :** Avarikadu, Nagapattinam

**Voice of the Beneficiary :** Quality of the bunk shop is excellent.

She runs a garments shop with small investments which is the only survival of the whole family (3 Children) received, as she is the only earning person from the family for her 2 daughter & one son,



#### **Comments from the Surveyor :**

Beneficiary is extremely happy for the aid received. Appropriate selection criteria has been used to identify the beneficiary.

**Evidence Collected :** Feedback form, Video of the Bunk shop.

#### 2) Surveyed Beneficiary Details:

**Name :** S.Rajalingam

**Location :** Avarikadu, Nagapattinam

**Voice of the Beneficiary :** Quality of the bunk shop is

excellent. Happy to receive the aid



**Evidence Collected :** Audio File, Photo of the bunk shop – beneficiary was out of town for some personal work, and hence received confirmation over the phone.

**ii) Support on Petty Shops**

**3) Surveyed Beneficiary Details:**

**Name :** N.Raja

**Location :** Avarikadu,Nagapatinam

**Voice of the Beneficiary :** Post Gaja Cyclone, we were left with no help, Received Rs.7000/- for refurbishment of Tea shop. With that support we are able to upgrade to a Tea & Snacks shop and through which we are able to make a profit of Rs.200 to 300 per day.

**Comments from the Surveyor :** Beneficiary is extremely happy with the aid received . Selection criteria is truly above and beyond

**Evidence Collected :** Feedback form, Video with the shop.

**4) Surveyed Beneficiary Details:**

**Name:** K.Dharmaraj

**Location :** Avarikadu,Nagapatinam

**Voice of the Beneficiary :** Gaja Cyclone has worsened our livelihood and we couldn't get any support as our neighbors too faced the same situation. With the monetary aid of **Rs.10,000**, I was able to enhance my cycle shop and earn Rs.300 to Rs.400 per day. I'm also now helping my community providing free service to the needy

**Comments from the Surveyor :** Beneficiary is extremely happy for the aid received .

**Evidence Collected :** Feedback form, Video with the Bunk shop.



### iii) Support on Shelter

#### 5) Surveyed Beneficiary Details:

**Name** : Ranjith Kumar

**Location** : Mela Easanoor

**Voice of the Beneficiary :**

Shelter constructed is in good condition. We have made some alterations as per our requirement, and we thank the sponsors for giving us such a wonderful house.



**Comments from the Surveyor :** Beneficiary is extremely happy for the aid received . Selection criteria on the beneficiary fulfills the intent of this project

**Evidence Collected :** Feedback form, Video with the House.

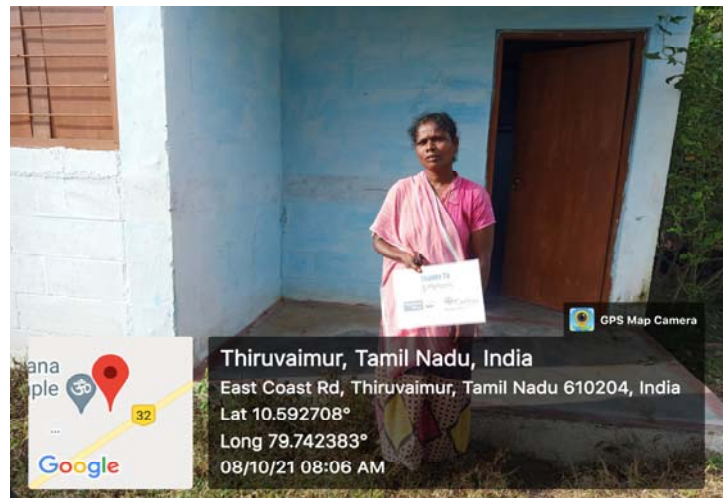
#### 6) Surveyed Beneficiary Details:

**Name** : Victoria

**Location** : Mela Easanoor

**Voice of the Beneficiary :**

We were left with no support during Gaja cyclone. The shelter provided is a boon for us. We thank the sponsors wholeheartedly



**Comments from the Surveyor :** Beneficiary is extremely happy for Cycle the aid received . She has benefitted from the support provided

**Evidence Collected :** Feedback form, video with the house.

#### iv) Support on Fishnet

##### 7) Surveyed Beneficiary Details:

**Name** : Jayabalu

**Location** : Avarikadu, TN

**Voice of the Beneficiary** : Post Gaja Cyclone, I had lost all my equipment used for fishing. With the aid received (Fishnet), I am able to earn Rs.400-500 as a regular income for my family. I thank the Sponsors



**Comments from the Surveyor** : The fishing net is still in use & the beneficiary

**Evidence Collected** : Feedback form, Video with the Fishnet.

##### 8) Surveyed Beneficiary Details:

**Name** : M.Kumarasamy

**Location** : Avarikadu, TN

**Voice of the Beneficiary** : The Cyclone has taken most of our belongings.

With the support provided, Am able to take care of my family with a regular income of Rs.400-500.



**Comments from the Surveyor** : The fishing net is durable and the beneficiary is happy for the aid given.

**Evidence Collected** : Feedback form, video with the fishnet.



**v) Support to Fish Vendors**

**9) Surveyed Beneficiary Details:**

**Name** : Ramayee

**Location** : Vellapallam ,TN

**Voice of the Beneficiary** : The sponsors provided us weighing scale, knife, ice box and monetary amount of Rs.1500. This is of great help for us during the disaster.



**Comments from the Surveyor** : The beneficiaries have been shortlisted in a transparent way, and the items distributed are appropriate for their purpose of usage.

**Evidence Collected** : Feedback form & Video

**10) Surveyed Beneficiary Details:**

**Name** : Thanikodi

**Location** : Vellapallam,TN

**Voice of the Beneficiary** : I received an ice box knife, weighing scale, and received Rs.1500 to my bank account. The aid provided is really helpful.

**Comments from the Surveyor** :

The beneficiary deserves to get the aid, with these items, they are able to make decent income for their day today life.



**Evidence Collected** : Feedback form, & Video.

## vi) Support Goat Rendering

### 11) Surveyed Beneficiary Details:

**Name** : K.Rajakumari

**Location** : Avarikkadu ,TN

#### **Voice of the Beneficiary :**

Received a goat at the time of Gaja Cyclone. The goat has given birth to 2 lambs now. I'm happy for the aid received



**Comments from the Surveyor :** The support provided to the beneficiary is earning her good revenue.

**Evidence Collected :** Feedback form & Video.

### 12) Surveyed Beneficiary Details:

**Name** : M.Vasantha

**Location** : Melatheru,TN

**Voice of the Beneficiary :** I was sponsored with a goat , which is still supporting my family.



**Comments from the Surveyor :** As a widow, she has no other financial support. The goat is still supporting daily buns

**Evidence Collected :** Feedback form & Video.



## 8. OBSERVATIONS & RECOMMENDATIONS

Every disaster response, if analyzed accurately, provides insights to respond better in subsequent rehabilitation efforts. It aids in better preparedness and development of effective strategies for future disasters. Need based relief measures were followed in this rehabilitation.

From this perspective, the Gaja response was assessed not only in terms of delivery of goods and services but also in terms of supported local capacities, especially among the most marginalized groups. This is not always recorded and too often the social effects of aid are unknown even to the funding partner that provided significant financial support.

### **Observations Category wise**

#### **1) Bunk Shop**

The Bunk shop's effectiveness is seen in the quality as well as in the selection of the beneficiaries. Persons with disabilities are utilizing the bunk shop very well and have access to decent livelihood. This has been a significant success attributed to this CSR initiative.

#### **2) Fishnet**

The choice of the equipment has been made keeping in mind the target beneficiaries. It is difficult to identify the right equipment for the beneficiary through which they can generate sustainable income. The quality of the Fishnet is good, and is still in use. This equipment has been much appreciated by the beneficiaries. Alternate livelihood opportunities for fishing and farming community can also be practiced.

#### **3) Goat Rearing**

Goats provided was also a good choice for village people, as they grow with minimum intervention, feeding on grass nearby, with zero cost in raising. Goats have also multiplied, leading to satisfaction . and additional income to their owners. As an additional best practice, it is recommended that the on-ground implementing team should include education of goat diseases and deaths which may occur if they are not with utmost care. Some villagers experienced this difficulty which could have been avoided with proper training on goat rearing and care.

#### **4) Street Vendor Support**

These individuals have benefited from the support provided. They have also in return given back to their community by providing free service on selected items (free puncture / repair works for school children etc.).

#### **5) Shelter**

As this was the most critical element of the support that was required by the affected community, comparatively higher budgets have been allocated to shelter provisions . The Implementing partner had conducted an accurate and detailed study in short-listing the beneficiaries. Delivery of the houses to the beneficiaries has been completed, providing targeted families with a decent place to stay.

#### **Recommendations**

Based on the study, following recommendations are provided for better management of rehabilitation efforts undertaken:

- Regular quality checks and feedback from beneficiaries will enable improved implementation of rehabilitation efforts on-ground. This will ensure effective utilization of funds provided in the best manner to aid beneficiaries.
- A pool of multi-skilled trained volunteers at district and village level can support periodical review of support/interventions for a specific time frame.
- While responding to a disaster, the complete information of activities planned must be readily available to all those affected, especially in local communities. This might include public notices giving financial information, and public audits.





Feedback

## Feedback Form

### Response to GAJA Cyclone affected villages

- 1) Name of the Beneficiary Murugamani CS/O Govindaraj  
பயனாளியின் பெயர்
- 2) Contact Number 9047902317  
தொடர்பு எண்
- 3) Address Avarikadu (Melathara), Karipatinam Rd  
முகவரி Vedalarangam - TK, Nagapatinam - Dt
- 4) Type of Aid Received Feedback  
நீங்கள் என்ன உதவி பெற்றீர்கள்
- 5) Has the Beneficiary received the Aid as Mentioned in the Report - (Please Tick)  Yes /  No  
அறிக்கையில் குறிப்பிடப்பட்டுள்ளபடி பயனாளிகள் உதவியைப் பெற்றிருக்கிறார்களா?
- 6) Is the Aid useful till date (Please Tick)  Yes /  No  
இந்த உதவி இன்றுவரை பயனுள்ளதா?
- 7) Any Follow ups made, post Aid given (Please Tick)  Yes /  No  
உதவி கிடைத்த பிறகு உங்களை மீண்டும் தொடர்பு கொண்டார்களா ?
- 8) How would you rate the Quality of the Aid Received (Please Tick)  
பெறப்பட்ட உதவியின் தரத்தை நீங்கள் எவ்வாறு மதிப்பிடுவீர்கள்?
- |   |                               |                                  |                               |
|---|-------------------------------|----------------------------------|-------------------------------|
| <input checked="" type="checkbox"/> Excellent | <input type="checkbox"/> Good | <input type="checkbox"/> Average | <input type="checkbox"/> Poor |
|---|-------------------------------|----------------------------------|-------------------------------|
- 9) How would you rate the Team of Caritas India  
கரிடாஸ் இந்தியா நிறுவனத்தின் குழுவை எப்படி மதிப்பிடுவீர்கள்?
- |   |                               |                                  |                               |
|---|-------------------------------|----------------------------------|-------------------------------|
| <input checked="" type="checkbox"/> Excellent | <input type="checkbox"/> Good | <input type="checkbox"/> Average | <input type="checkbox"/> Poor |
|---|-------------------------------|----------------------------------|-------------------------------|
- 10) Few Lines about the Rehabilitation support given to you  
உங்களுக்கு வழங்கப்பட்ட உதவி பற்றி சில வரிகள்

Beneficiary gets a regular income  
of Rs 200 - 300.

Survey Done by: LEAPS, Pondicherry

Date & Time :

7/10/2021

17:29

Annexure ( 1 )  
Sample Feedback Form

# Thank You!

Surveyed & Report Prepared By



Loyal Environmental Awareness & Protection Society  
Puducherry

**Should You Have Any Questions :  
Loyal Environmental Awareness & Protection Society**

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