

Mphasis Hybrid Infrastructure Managed Services

Composable Services and Solutions for the Hi-Tech Industry

As organizations take advantage of cloud, they will likely find themselves in a hybrid world with both cloud and on-premise infrastructure. While some applications will need to remain on-premise, others will be on private and/or public clouds. This results in a hybrid infrastructure which presents a unique set of opportunities and challenges.

Mphasis Hybrid Infrastructure Managed Services (HIMS) provides full stack consumption-based pricing for hybrid environments. Utilizing next-generation composable services and technology, Mphasis delivers highly available and secure infrastructure, while avoiding vendor lock-in. We are your one-stop shop regardless of the underlying technology and tools stack.

We deliver:

- Incident avoidance - AI and automation led predictive maintenance
- Comprehensive and consistent services across environments
- Flexible pricing models aligned with evolving business needs
- Guaranteed YoY savings via the HIMS financial optimization framework



Hybrid Infrastructure Managed Services

We offer a complete suite of infrastructure services for hybrid environments, built from the ground up using a composable business and technical approach. This includes -

Conversion/Cloud

- Workload assessment and fitment to appropriate hosting environment
- Alignment of DevOps with infrastructure practices for achieving Infra-as-code
- Transformation of existing infrastructure to the desired state, leveraging IaaS, PaaS, and SaaS
- Services for legacy services/workloads

Consulting

- Collaborating on roadmaps & strategies to define your desired state and how to get there
- Creating strategies to exit vendor lock-in and regain control of your IT management tooling
- Assessments and technology evaluation of existing hardware, software, licenses and contracts

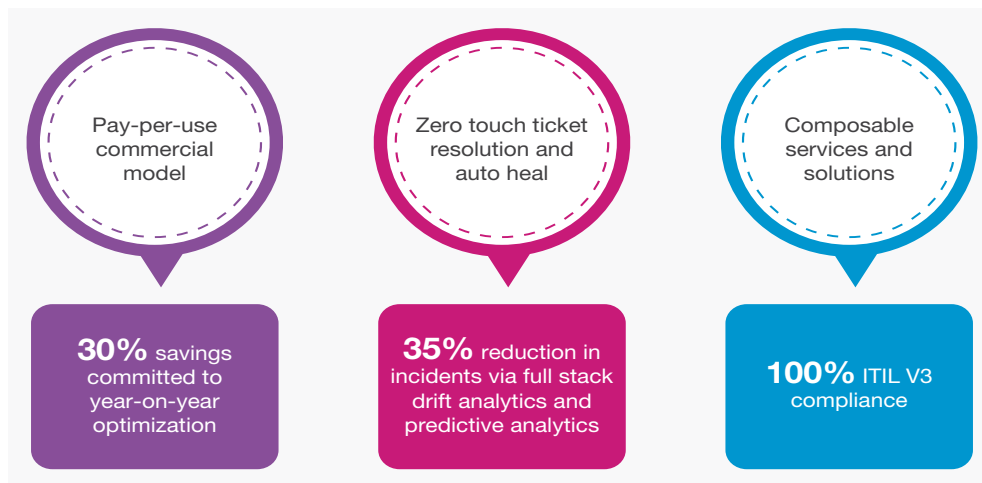
Core Operations

- On-premise and multi-cloud operations
- Incident prediction using AI & automation while proactively identifying and resolving configuration drift
- Zero-day health checks (ZDHC) to bring environments up to best practice standards
- Zero Knowledge Transfer (ZKT) options using advanced consultants and read only discovery utilities

Crisis

- Restoration of service from an undesired event, such as virus attack, with the help of our Quick Reactionary Teams (QRTs)
- Sudden loss of a critical skillset/knowledge
- It's simple, reach us at CrisisResponse@mphasis.com

Features and Benefits



About Mphasis

Mphasis (BSE: 526299; NSE: MPHASIS) applies next-generation technology to help enterprises transform businesses globally. Customer centricity is foundational to Mphasis and is reflected in the Mphasis' Front2Back™ Transformation approach. Front2Back™ uses the exponential power of cloud and cognitive to provide hyper-personalized ($C = X2C_m = 1$) digital experience to clients and their end customers. Mphasis' Service Transformation approach helps 'shrink the core' through the application of digital technologies across legacy environments within an enterprise, enabling businesses to stay ahead in a changing world. Mphasis' core reference architectures and tools, speed and innovation with domain expertise and specialization are key to building strong relationships with marquee clients. To know more, please visit www.mphasis.com

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