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Busakorn Pongpamit

Mphasis NextSTEP

Shrinking the Core for Next-gen Service Transformation

Superior customer engagement, built on operational excellence in service delivery, is a critical must, especially in today's digital era. Shrinking core systems is a huge lever of digital transformation. By reducing spend on core systems, it enables

- > Budgets for digital to be created
- > The power of automation and cognitive technologies to move the core backend systems towards digital IT

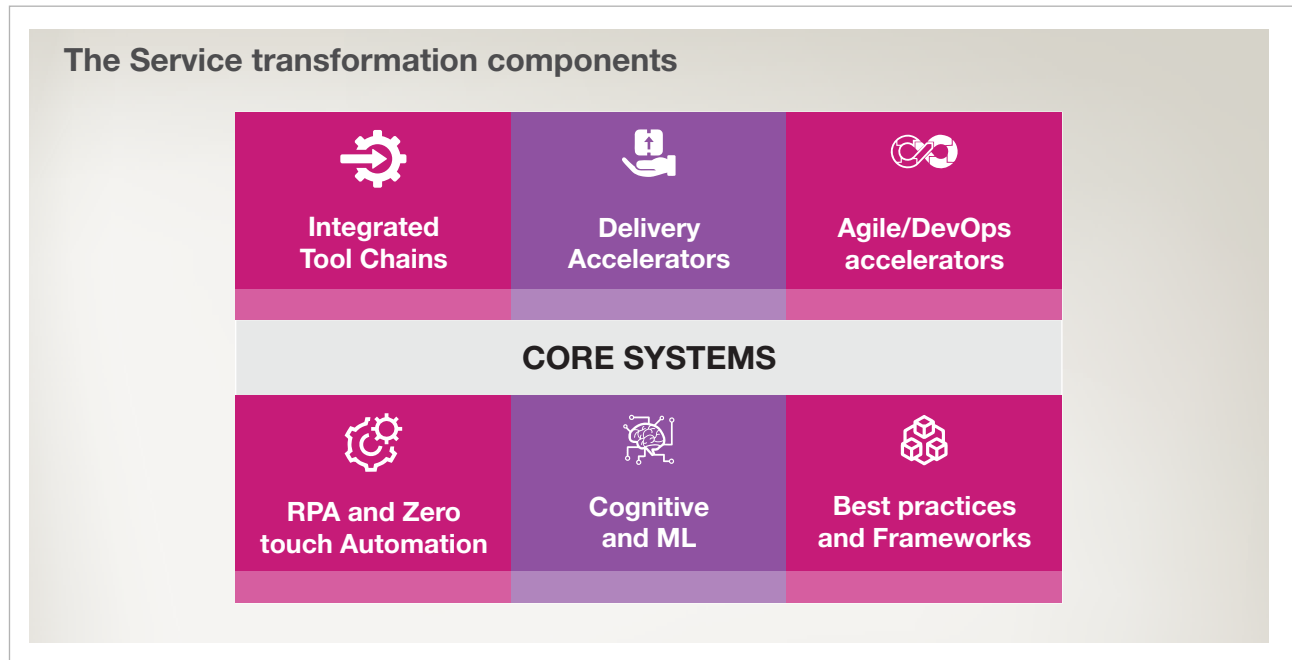
What organizations need is an end-to-end, unified and modern platform that seamlessly integrates digital, cloud, diverse data models, business rules, artificial intelligence (AI), automation, robotics, strong user experience, business process management, etc. - with agility and flexibility to address volatile business needs.

Mphasis NextSTEP platform orchestrates delivery frameworks, methodologies, tools, accelerators, technical reusable assets, best practices and automation. It 'shrinks the core' to achieve accelerated outcomes in productivity, agility, cycle-time, service quality, customer experience and cost benefits.

Faster. Better. Always a Step Ahead

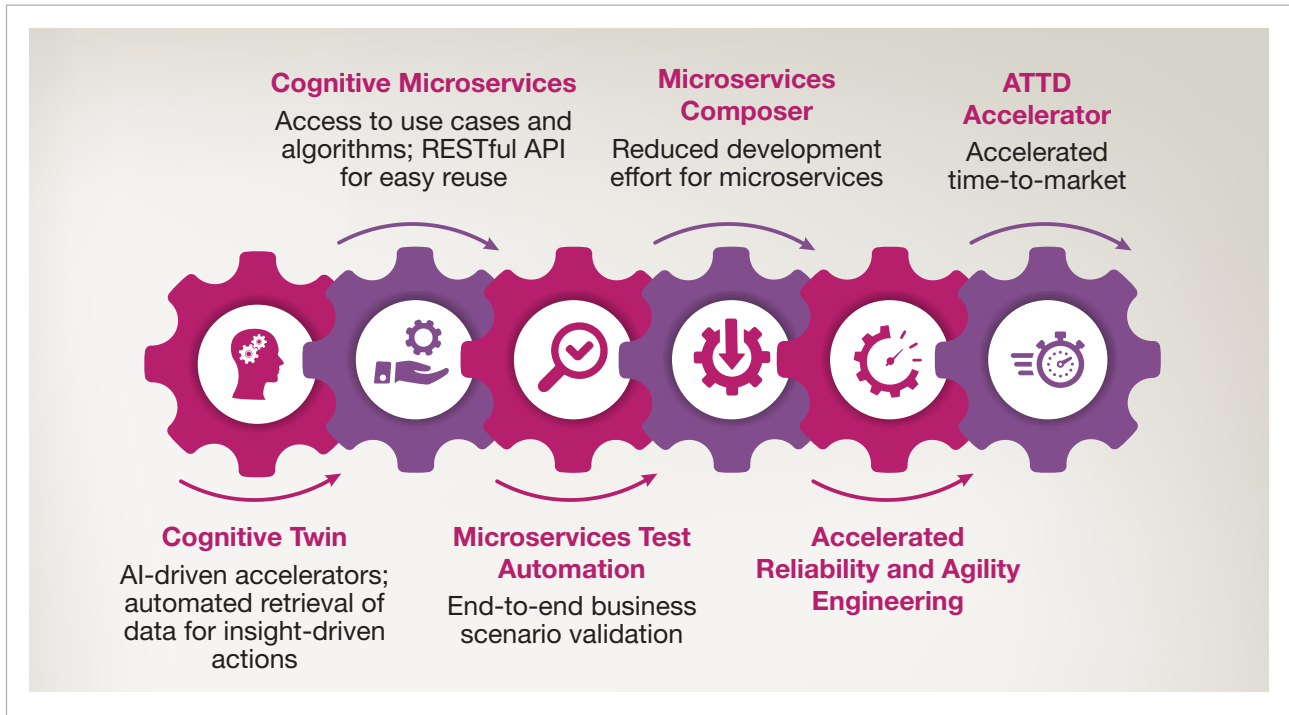
Mphasis' NextSTEP provides business a unified, Next-gen, service transformation platform to deliver faster and better with improved cost-efficiencies.

It achieves a seamless synergy of automation, cognitive and machine-learning, delivery frameworks, methodologies, tools, accelerators, reusable assets, and best practices.



NextSTEP's game-changing features include

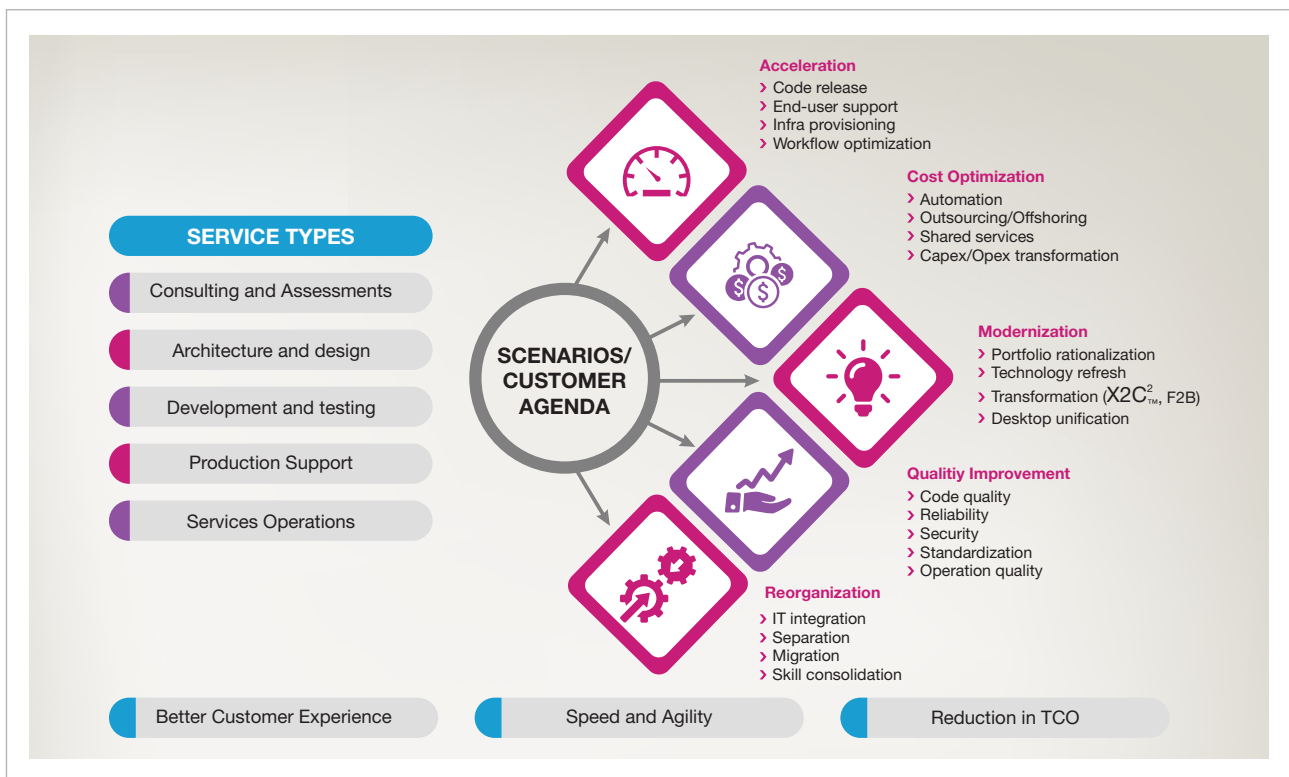
- > All components dockerized (containerized) on a single platform
- > 'Touch and feel' experience on the actual tools and utilities. Users can view each component, experiment with it, understand its benefits and related case studies - all in a single place
- > End-to-end automation
- > **Agility** – rapid deployment, faster change implementation and seamless movement between public, private and hybrid Cloud architectures
- > Easy navigation to arrive at required solutions
- > **Plug and play mode for each component** – enables use of latest technology on Azure cloud services (Kubernetes, Docker, AKS services...)
- > **Dynamic portal** – allows stakeholders to provide feedback on the platform and components for continuous improvement



Unified Platform Across All Service Types

Mphasis' NextSTEP seamlessly orchestrates its complete array of assets into service delivery operations across all service types and offerings.

Integrated tool-chains, automation, cognitive and DevOps components, delivery accelerators, and best practices and frameworks work in unison to minimize delivery efforts, accelerate time-to-market, and improve quality and service experience.



Solution Benefits

Mphasis' NextSTEP provides significant business advantages to enable clients reduce spend on core systems, and accelerate digital transformation.

- > **25-40%** reduction in cost and effort
- > **60%** faster 'go to market'
- > **75%** increase in quality levels
- > Real-time updated technology
- > Optimized roadmap for effective transformation

ABOUT MPHASIS

Mphasis applies next-generation technology to help enterprises transform businesses globally. Customer centricity is foundational to Mphasis and is reflected in the Mphasis' Front2Back™ Transformation approach. Front2Back™ uses the exponential power of cloud and cognitive to provide hyper-personalized (C=X2C²,=1) digital experience to clients and their end customers. Mphasis' Service Transformation approach helps 'shrink the core' through the application of digital technologies across legacy environments within an enterprise, enabling businesses to stay ahead in a changing world. Mphasis' core reference architectures and tools, speed and innovation with domain expertise and specialization are key to building strong relationships with marquee clients.

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