



Mphasis manages complete production install, verification & ongoing automated regression and functional testing remotely, for a leading financial services institution. Achieved over 60% automation in Phase I and Phase II functionalities.

“I would like to congratulate the team for a stellar performance. The team turned around an enormous amount of top quality work with all the deliverables on schedule and with the most efficient use of the resources... and with NO impact on cost.”

Sr. Manager, QA

Average Resources: 5 (1 Onsite & 4 offshore)
Total Effort: Over 3000 person days
Elapsed Time: Over 2 years (ongoing)
Contract Type: T&M

The Client

A pioneer in serving independent investment advisors. Delivers personalized services to customers through advanced technology and institutional products.

The Goal

- To certify the production install of the client's software application; one of the highest revenue earners for the client
- Automation of complex functionalities

This software application provides a seamless platform for advisors to provide research information, manage accounts, execute trades and monitor portfolio performance.

The Challenge

- Offshore transition and automation of complex functionality
- Offshore verification of complete production install
- Ensuring no schedule or effort overrun

Solution

Mphasis leveraged its extensive capability in certification of production installs, automated regression & functional testing

Worldwide Presence

Mphasis has offshore facilities in Mexico, India and China with offices across the globe.

Extensive I.T. Capability

For fast-track implementation of customized I.T. solutions and seamless integration of processes.

People

Mphasis has some of the best financial, operational and I.T. minds in the business. Over 8500 specialists globally.

Deep Expertise

Mphasis has implemented projects and optimized business processes across diverse verticals.



Mphasis

Mphasis is an Information Technology and Business Process Outsourcing service provider for Global 2000 companies in the Financial Services, Logistics, Technology and Manufacturing industries. Mphasis I.T. Services provides customers with technology solutions that are tailor-made to their unique & complex business requirements. Our skills encompass the entire gamut of services from design, development and integration of applications to the operation of key processes. Our services include Application Integration, Application Development, Maintenance & Support and Quality Consulting.

Technology/Infrastructure

- Weblogic 8.1 HA cluster, Oracle DB
- Interfaces w/ Mainframes, Content Server (Vignette), data Providers
- WinRunner 7.5, TestDirector 8.0, ClearQuest, ClearCase, Attachmate
- Remote Desktop connectivity using TimbuktuPro

Operational Management

- Phase-wise transition to Mphasis
- Offshore execution after a short knowledge acquisition phase at onsite
- Regression & production install certification of 4 scheduled release cycles per month based on certification plan, test specification plan & release note
- Certification of 'break-fixes'/patch release
- Over 280000 test steps for 140 releases
- Over 3000 person days of testing effort

Result

- Successful transition and automation of complex functionality
- Completed production install verification from offshore
- Test case optimized (client 5450 vs Mphasis 3800)
- Achieved over 60% automation in Phase I and Phase II functionalities
- No budget or schedule over-run



For more information please contact: qcs@mphasis.com

U.S.: Mphasis, 460, Park Avenue South, Suite # 1101, New York, NY 10016, U.S.A.
Tel: 212 686 6655 Fax: 212 686 2422

U.K.: Mphasis, South Bank House, Black Prince Road, London SE1 7JS, United Kingdom
Tel: +44 20 7463 0601 Fax: +44 20 7735 1555

INDIA: Mphasis, 139/1, Hosur Road, Koramangala, Bangalore 560 095, India
Tel: +91 80 2552 2713/714 Fax +91 80 2552 2719



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