



Application Practice - Quick Facts*

- 60,000 Applications professionals
- 12,300 Mainframe professionals
- 10,000+ Java & .NET professionals
- 9,200 ERP professionals
- 4,400 Testing professionals
- 6,100 Project Management professionals
- 1,100 Architects skilled in SOA
- More than 6,600 SAP professionals, 14 SAP COE's
- Providing end-to-end Application services in:
 - Transformation and Modernization Services (SOA/BPM)
 - Application Development Services (Portals, Integration, Testing)
 - Enterprise Applications (Oracle, SAP, Microsoft)
 - Application Management Services (24x7 support services)

*Includes HP Enterprise Services capabilities

Mphasis' ICD-10 Center of Excellence is a highly optimized and scalable model for Healthcare payers, that ensures reduced cost with increasing service levels, and freeing capital and internal resources for higher value work.

The need for ICD-10 Compliance

The downturn in economy, reducing memberships, increasing medical costs and regulatory mandates like ICD10 are putting a lot of pressure on payers to reduce operational costs and do more with less. On the other hand to meet the continuous demand of business, IT needs more capital and resources to innovate and enable transformation. To balance the demand and supply, IT is constantly looking at ways to reduce application maintenance costs.

The Centers for Medicare and Medicaid Services (CMS) have published the final rule adopting ICD-10-CM and ICD-10-PCS as medical data code sets under HIPAA, replacing ICD-9-CM. The final rule requires an ICD-10 compliance date of October 1, 2013, providing a two-year extension from prior published notices.

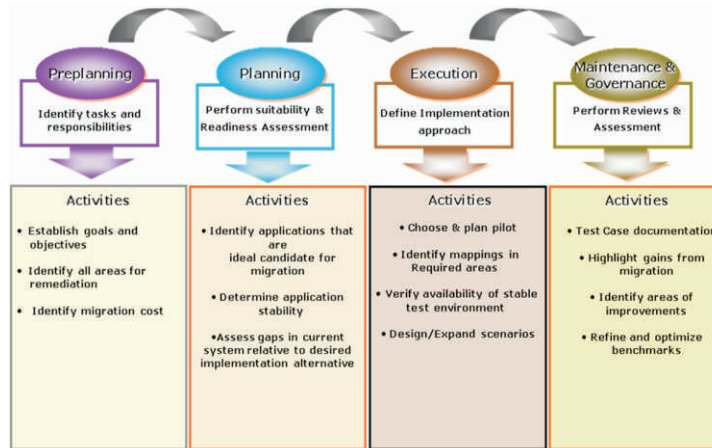
Like previous experiences with Y2K, HIPAA and national provider identifiers, this set of changes will reach deep into payer systems and require substantial programming and testing activities for minimum compliance. Unlike those previous experiences, ICD-10 will require or enable far more substantial changes in business operations and procedures. ICD-10 will have significant impact across a wide range of payer activities including product development, claims administration and customer service, reimbursement, provider network and contracting, medical management and reporting, and analysis.

In light of the sheer scope and magnitude of this change, Mphasis recommends that payers start educating and preparing their organizations immediately for the adoption of ICD-10. Coming alongside Healthcare reform, economic pressures and introduction of new technologies, ICD-10 will help force decisions about systems modernization and replacement, vendor relationships, and business strategies. Organizations that begin planning now will have more choices available to them about where to place resource investments and how to create synergies between growth and business improvement strategies and with compliance the ICD-10 mandate.

MphasiS ICD-10 Services

MphasiS has launched a range of activities to prepare itself and its clients, for the coming ICD-10 transition. MphasiS initiated the preparations by creating a governing committee to oversee the implementation of ICD-10. This approach provides the structure to support our clients, coordinate across federal, state and commercial payers, and to provide a forum for information exchange and best practices.

MphasiS is also implementing ICD-10 changes to our own Healthcare claims processing and care management products. This real-world experience will enable us to understand the basic essentials of ICD-10 compliance and apply those lessons to commercial and government payer environments.



MphasiS offers a full range of solutions to help payers comply with and fully optimize the benefits of the ICD-10 implementation:

- Comprehensive strategic planning and business
- Process reengineering services designed specifically to assess claims processing, applications and integration requirements in an ICD-10 environment
- Applications modernization, remediation and integration services for all relevant systems
- Expert consulting and advice on medical management, medical informatics, program integrity and e-health
- Large-scale change management experience required to guide and align intersecting organizational strategies affecting people, processes and technology

HP along with MphasiS is a leading provider of Business Process Outsourcing services in Healthcare administration and developer of Healthcare administration platforms. We have a unique understanding of the challenges faced by payers and provides flexible solutions that support the various approaches organizations take in implementing these significant changes.

Bringing the depth of this experience to our Healthcare administration product portfolio – MetaVance, interChange, and Atlantes – will result in fully compliant, yet flexible solutions that payers can deploy to support their enterprises. Our skilled Healthcare resources are focused on developing the right solutions to answer the challenges of Version 5010 and ICD-10 to be delivered on a schedule that enables client success.

About MphasiS

MphasiS is a leading Applications, Infrastructure Technology, and Business Process Outsourcing services provider. The company delivers real improvements in business performance for clients through a combination of technology know-how, domain and process expertise. With currently over 34,000 people, MphasiS services clients in Financial services, Manufacturing, Healthcare, Communications, Media & Entertainment, Transportation & Logistics, Energy & Utilities, Consumer & Retail industries and Governments around the world. To know more, visit www.mphasis.com

For more information, contact: sales@mphasis.com

USA: 460 Park Avenue South, Suite #1101, New York, NY 10016, USA
Tel.: +1 212 686 6655, Fax: +1 212 686 2422

UK: Edinburgh House, 43-51 Windsor Road, Slough, SL1 2EE, UK
Tel.: +44 1753 217 700, Fax: +44 1753 217 701

AUSTRALIA: 410 Concord Road, Rhodes, NSW 2138, Australia
Tel.: +61 290 221 146, Fax: +61 290 221 134

INDIA: Bagmane Technology Park, Byrasandra Village, C.V. Raman Nagar, Bangalore 560 093, India
Tel.: +91 80 4004 0404, Fax: +91 80 4004 9999

Copyright © MphasiS Corporation. All rights reserved.