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SINGULARITY TEAMS UP WITH MPHASIS

Improving operational efficiency using business process management

Derry, Northern Ireland – 3rd July 2009

UK-based software vendor [Singularity](#) today announced a strategic alliance with Mphasis, the IT services company headquartered in India. Under the agreement, Mphasis will use Singularity's [business process management \(BPM\) technology](#) to automate complex business processes for clients. Mphasis provides applications services infrastructure services and business process outsourcing to clients worldwide across industries such as Financial Services, Manufacturing, Healthcare, Communications, Transportation, Consumer and Retail & Energy

[BPM technology](#) eliminates unnecessary steps and reduces manual inputs in a process, increasing the number of activities that can be carried out in parallel. The results are streamlined operational processes with reduced costs, increased throughput capacity and reduced management overhead.

"We're delighted to sign this agreement with Mphasis", said [Padraig Canavan](#), CEO of Singularity. "The combination of their global reach and our Business Process Management technology promises to deliver step-changes in productivity for all our customers. This alliance in particular reflects our long-term focus on driving new levels of efficiency in knowledge intensive sectors such as banking, energy and health-care".

We've chosen Singularity because of their process expertise, case management expertise and their focus on helping customers become more agile. We believe that combined with our global delivery capabilities this will drive transformational change for our customers". said Dinesh Venugopal, Technology Development and IP Strategy Head of Mphasis.

About Mphasis

Mphasis, is a leading Applications Services, Remote Infrastructure Services, BPO and KPO services provider. We deliver real improvements in business performance for clients through a combination of technology know-how, domain and process expertise. With over 33,000 staff, we service clients in the Financial Services, Healthcare, Communications, Transportation, Consumer and Retail industries and Governments around the world.

To know more, please visit <http://www.mphasis.com>.

About Singularity

[Singularity](#) is a global leader in [Business Process Management \(BPM\)](#), [Case Management](#) and [Workflow Software](#), with 250 staff and offices in Derry, Belfast, New York, London, Singapore and Hyderabad. Singularity's award-winning product helps organizations become more [agile](#) by automating complex business processes and linking human and system activities seamlessly together to achieve business goals. Singularity also provides a range of market-specific BPM solutions to customers in the [Telecommunications](#), [Capital Markets](#) and [Government](#) sectors. For more information, please visit <http://www.singularity.us.com> or <http://www.singularity.co.uk>

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