

MphasiS increases Cost Advantage for a leading North American Consumer Product company by implementing a SAP Warehouse Management



The Client

The client is a North American based global manufacturer and marketer of high quality, consumer products in bakery, food, and beverage retail space.

Objectives

- Reduce the maintenance cost of disparate systems with complex interfaces
- Free-up SMEs for new strategic initiative
- Reduce the complexity of application support due to multiple service providers

Challenges

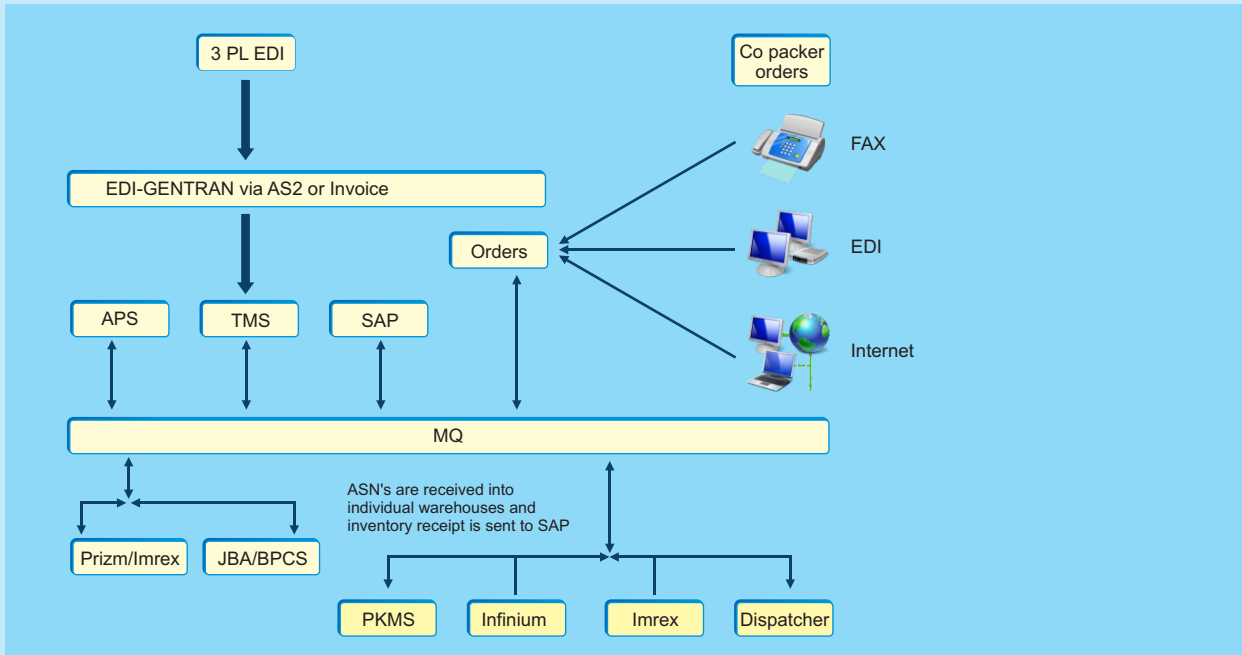
- Varied technology landscape at the client environment
- Understand the existing complex interfaces among disparate systems
- Understand the B2B transactions controlled through EDI

MphasiS Solution

MphasiS with HP implemented the warehouse management system (WMS) and integrated different applications, information sources, data transformation, data routing, and DBMS integration using IBM MQ Series and IBM Web Sphere. MphasiS provided the following:

- B2B transactions were controlled through EDI which acted as a link to enterprise-wide multi-user GUI based system that helps exchange business transactions electronically between vendors, customers, and banks (trading partners) with the client.
- EDI technology supported all the inbound and the outbound transactions such as purchase order, invoice, and purchase order acknowledgment and set up depending on the business requirements from trading partners and the client.

Warehouse Management Process Flow



Business Benefits

The client accrued the following benefits:

- **Cost and control advantage:** WMS implementation helped in managing mode of delivery operations from offshore, enabling control, flexibility, and cost advantage.
- **System Knowledge:** The user manual of WMS significantly made the business users of the WMS to understand the system better and used it as an on-boarding process for new employees within the organization.

ABOUT MPHASIS

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