

# Oracle Enterprise Manager Implementation for a Leading International Retailer



## The Client

The client is a global retail leader. The client's database is large, which requires support from multiple vendors and is needed to ensure stringent compliance to SLAs related to data usage.

## Business Objective

The client relied on legacy database management systems that lacked fault tolerance – resulting in SLA breaches and also led to downtime and high maintenance cost.

Due to the complex nature of the systems, multiple vendors were engaged, resulting in vendor lock-in and soaring OEM service costs for Exadata implementation and support.

## How Mphasis Helped

Mphasis analyzed the client's database management setup and implemented Oracle Enterprise Manager 12c and consolidated the platform. The database migration and the automation capabilities helped reduce the cost significantly.

Post-implementation and migration, performance and availability improved by 40%, reduced resolution time by 60% and time taken to process data weekly by 90%.

## About Mphasis

Mphasis is a global Technology Services and Solutions company specializing in the areas of Digital and Governance, Risk & Compliance. Our solution focus and superior human capital propels our partnership with large enterprise customers in their Digital Transformation journeys and with global financial institutions in the conception and execution of their Governance, Risk and Compliance Strategies. We focus on next generation technologies for differentiated solutions delivering optimized operations for clients.

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