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Telecom • Healthcare • Life Sciences
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Retail & Consumer Goods
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WORKPLACE SERVICES

CREATING AGILE, USER-CENTRIC WORKPLACE



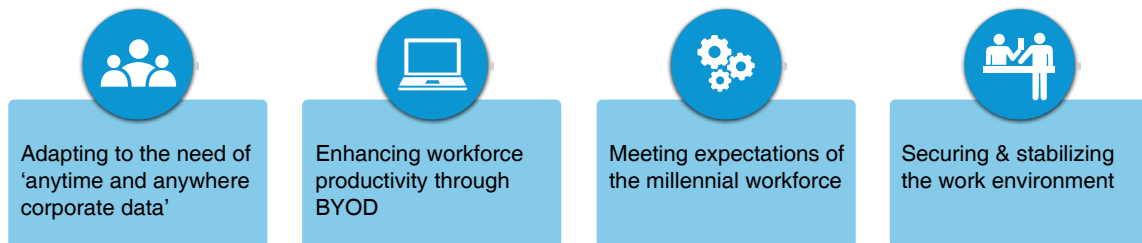


Overview

In the recent times, the definition of office has undergone a dramatic change. The traditional static office has given way to an increasingly dynamic workplace not limited to a single work location. Part of this is attributed to the advent of millennial workforce which is always on the go.

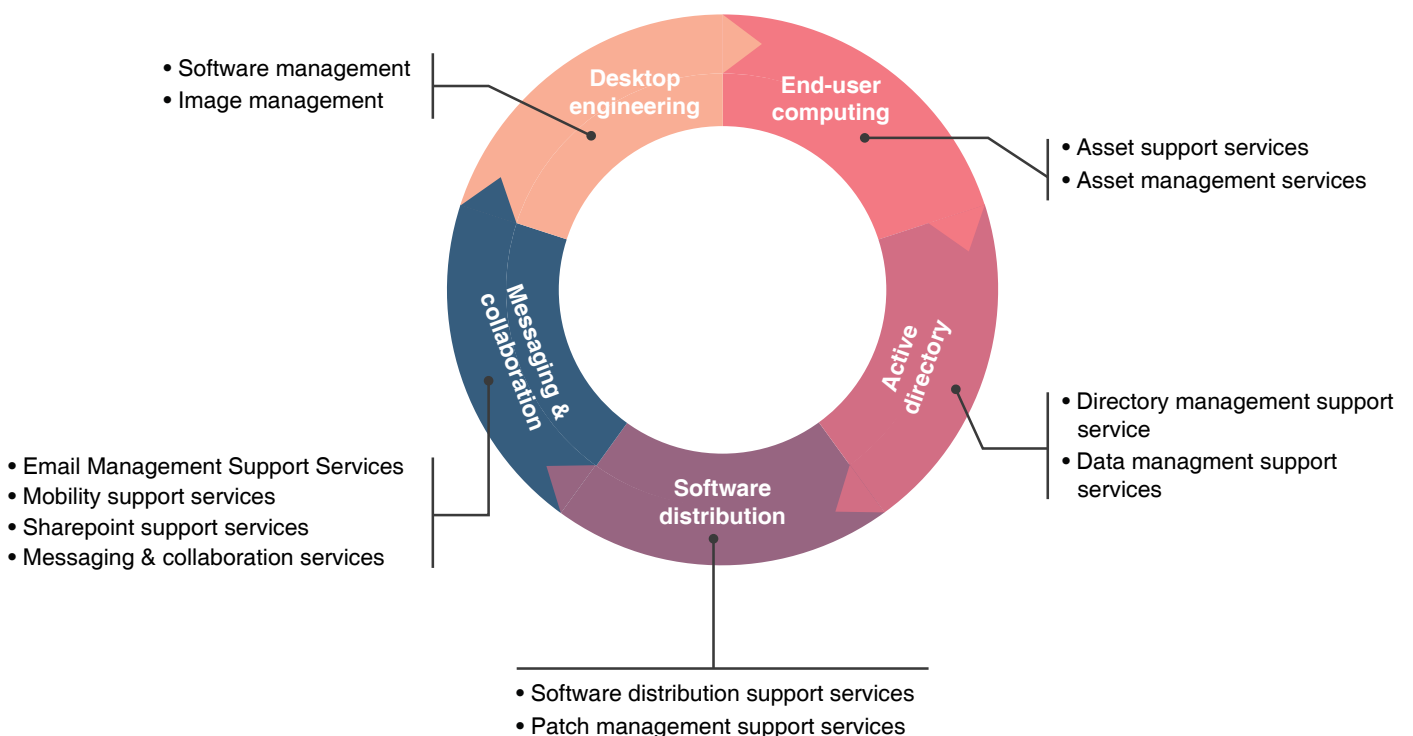
The advent of social media & mobility has brought with it the need for more connectivity and collaboration and the new workforce is looking for personalized experiences, frequently experimenting with the ways of working. While organizations are looking for process standardization, end-users are seeking flexibility and creating a healthy dichotomy in the workplace industry.

Trends & challenges

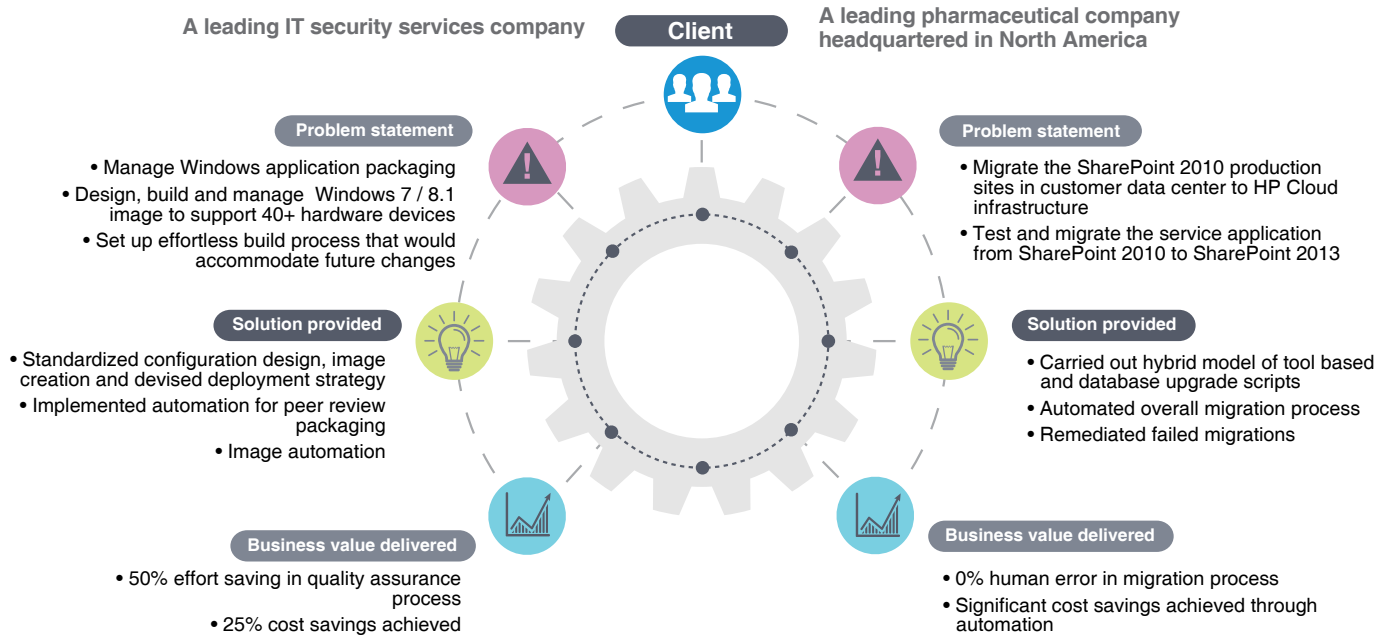


How Mphasis helps

Mphasis Workplace Services (WPS) provides technology services to plan, implement, stabilize, manage, optimize and transform workplace environment with ease. The transformation journey from traditional offices to the office of the future requires an in-depth analysis of your legacy workplace environments and implementation of the newly designed, customized services. We help you address your business and end-user priorities with a portfolio of workplace services that includes:



Success stories



The Mphasis advantage



Customizable service offerings and flexible engagement models to align to your business road map



More than 50 homegrown utilities on server builds, server configuration and monitoring are built to lower the cost of maintenance



Repository of over 2,000 artefacts, automated scripts and migration plans that significantly cut manual tasks and help in seamless migration



Integrated office model to carry out deployment testing, desktop migration and capability developments, providing a unified experience

Workplace Services

Creating agile, user-centric workplace



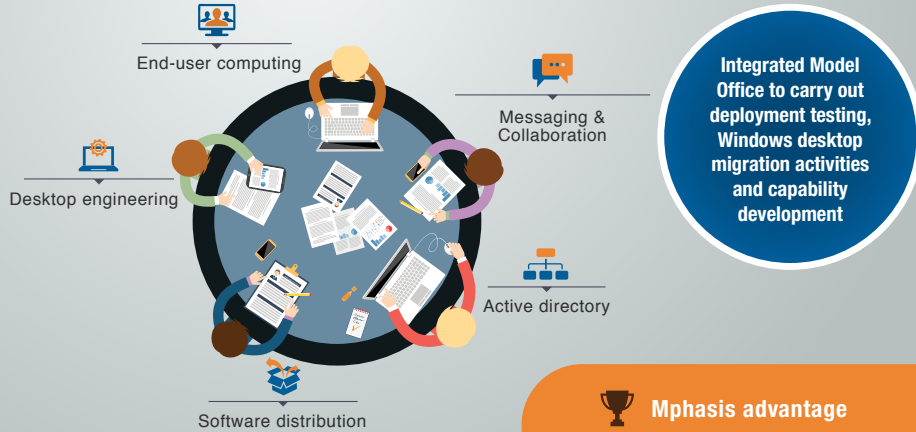
Challenges

Does your workplace efficiently support the tasks and need of today's evolving mobile workforce?

- Soaring expectations for faster incident resolution and lower turnaround times
- Growing demand for a personalized workplace experience with BYOD
- Enabling collaboration and mobility while maintaining data security
- Empowered workforce demands 'anytime & anywhere corporate data'

Mphasis Workplace Services

Mphasis Workplace solutions help reduce costs, improve end-user experience, enhance overall productivity and convert your workplace into a more productive and collaborative environment



Success stories

Client	Requirement	Mphasis solution	Result
World's largest security, backup and storage solutions provider	<ul style="list-style-type: none"> Manage Windows application packaging Design, build and manage Windows 7/8.1 image to support 40+ hardware 	<ul style="list-style-type: none"> Improved redundancy and recovery options Service level stabilization Implementation of automation 	<ul style="list-style-type: none"> 50% effort saving in quality assurance process 25% overall cost savings
One of the largest multinational financial services provider in the US	<ul style="list-style-type: none"> Standardized configuration design and image creation Conducted image peer review process 	<ul style="list-style-type: none"> Designed and implemented domain controller's system state back-up Automated troubleshooting and fix in the event of failure 	<ul style="list-style-type: none"> Significant cost savings achieved through automation Reduced disk space alerts, increased service uptime

Mphasis advantage

We improve user experience, performance and overall productivity, enabling employees to do more in less time

In-house developed automated tools for effective and efficient delivery

- DEMS - Desktop Engineering Management System
- Quality Assurance Tool
- Self Install & Migration Kit
- 50+ utilities focused towards improving server management
- 2000+ reusable artifacts assist in seamless migrations
- 225+ highly skilled and certified resources

About Mphasis

Mphasis (BSE: 526299; NSE: MPHASIS) applies next-generation technology to help enterprises transform businesses globally. Customer centricity is foundational to Mphasis and is reflected in the Mphasis' Front2Back™ Transformation approach. Front2Back™ uses the exponential power of cloud and cognitive to provide hyper-personalized ($C = X2C^2 = 1$) digital experience to clients and their end customers. Mphasis' Service Transformation approach helps 'shrink the core' through the application of digital technologies across legacy environments within an enterprise, enabling businesses to stay ahead in a changing world. Mphasis' core reference architectures and tools, speed and innovation with domain expertise and specialization are key to building strong relationships with marquee clients. To know more, please visit www.mphasis.com

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