### Safe Harbor

Certain statements mentioned in this presentation concerning our future growth prospects are forward looking statements (the "Forward Statements") and are based on reasonable expectations of the management, which involves a number of risks, and uncertainties that could cause actual results to differ materially from those in such Forward Statements. The risks and uncertainties relating to these Forward Statements include, but are not limited to, risks and uncertainties regarding fluctuations in our earnings, fluctuations in foreign exchange rates, revenue and profits, our ability to generate and manage growth, intense competition in IT services, wage increases in India, our ability to attract and retain highly skilled professionals, time and cost overruns on fixed-price and fixedtime frame contracts, restrictions on immigration, industry segment concentration, our ability to manage our international operations, our revenues being highly dependent on clients in the United States of America, reduced demand for technology in our key focus areas, disruptions in telecommunication networks or system failures, our ability to successfully complete and integrate potential acquisitions, liability for damages on our service contracts, withdrawal of fiscal governmental incentives, political instability, adverse impact of global pandemics (including COVID-19 impact), war, legal restrictions on raising capital or acquiring companies, unauthorized use of our intellectual property(ies) and general economic conditions affecting our businesses and industry. We may, from time to time, make additional written and oral Forward Statements . We do not undertake to update any Forward Statements that may be made from time to time by us or on our behalf, unless required under the law.





# Quarterly Investor Update

Q1 FY-21

# **Consumer Behavior Accelerating Migration to Digital**

#### HEALTHCARE

Telehealth doctor visits replace the traditional annual physical by 2025

#### REAL ESTATE

All new construction of multi-family homes beginning in 2021 will include coworking spaces

#### FINANCIAL SERVICES

Integration of tokenization technology to better secure and track individual purchases and transactions by 2023



#### MANUFACTURING

Full adoption of Supply Chain 4.0 by 2025

#### RETAIL

Retail ecommerce sales account for more than a third of total retail spending by the end of 2020

Source: BDO (COVID-19 Is accelerating the rise of the Digital Economy)



# **Post Cost-Takeout, Demand shifts to Strategic Priorities**

Higher spend on automation

Increased
WFH driven
spend on
EUC,
security &
networking

Accelerated cloud adoption

Supply chain redesign for resilience

Increased investment in data & analytics

Enhanced customer experience on digital channels & enablement of D2C commerce

Migration of products and processes online













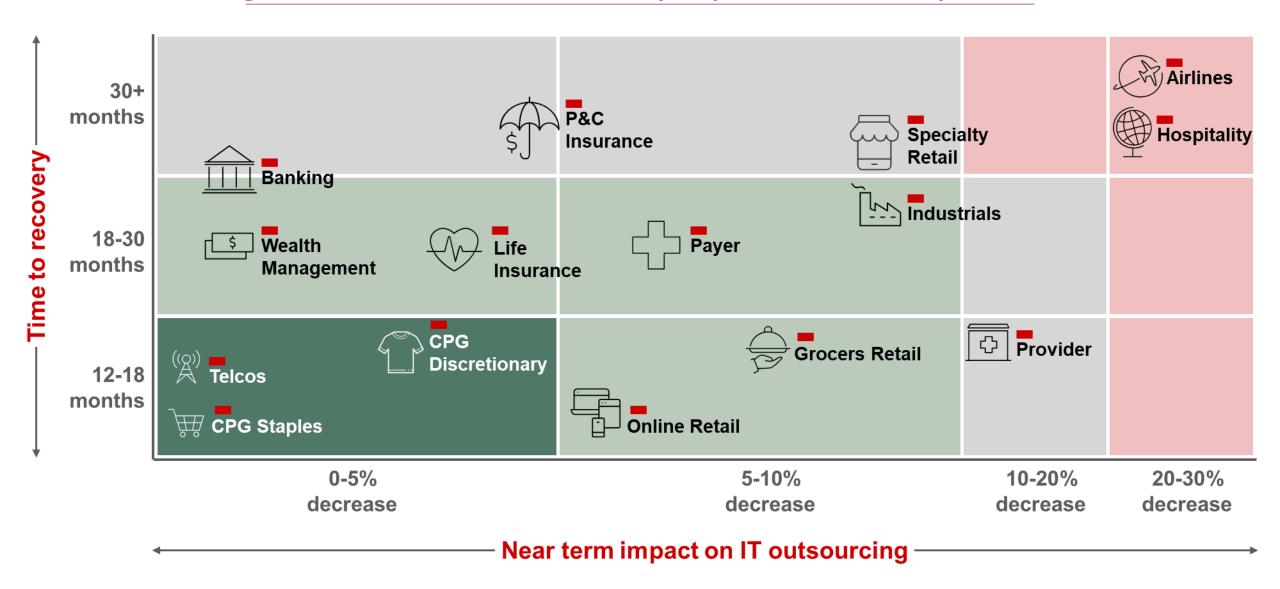


X%

Survey respondents claim that spend will increase in respective areas

Source: Bain Covid-19 B2B IT Services Survey (N=105, May 12, 2020)

# **Budget cuts across Sectors driven by impact on Demand post-COVID**



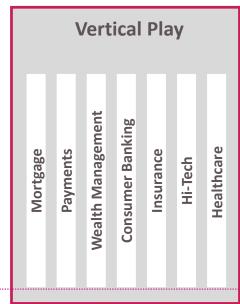
Source: Bain & Company

# Mphasis' Accelerators Bringing '(T)ransformation' back in 'IT'

### 'Inverted T'

### The Mphasis Way









Zero Cost Transformation Te



Tech+Ops Play



Tribes, Squads & Guilds-Agile Org.

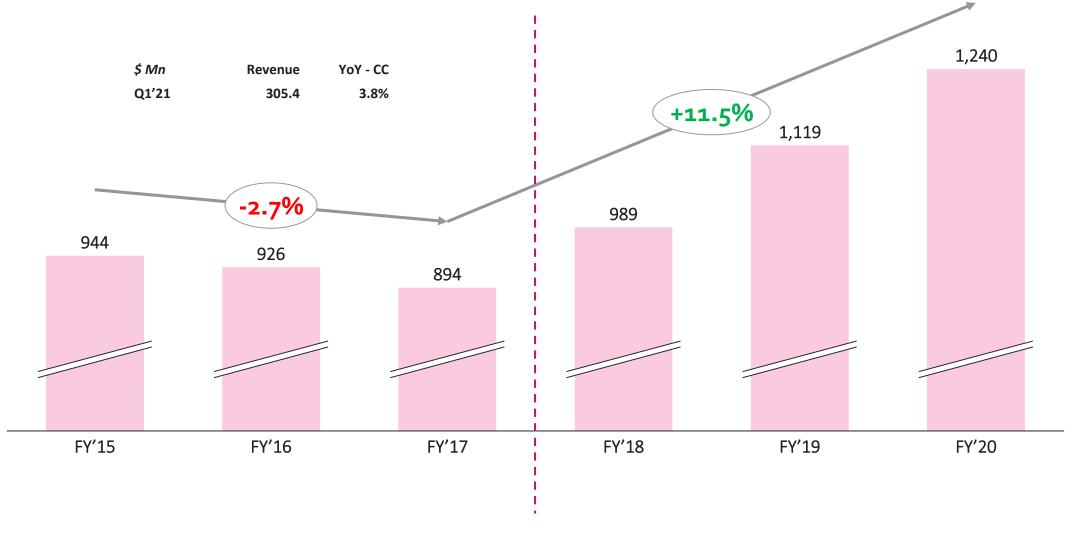


Powered by

X2C<sup>2</sup><sub>TM</sub>

# **Our Numbers Tell the Story: Consistency and Transformation**

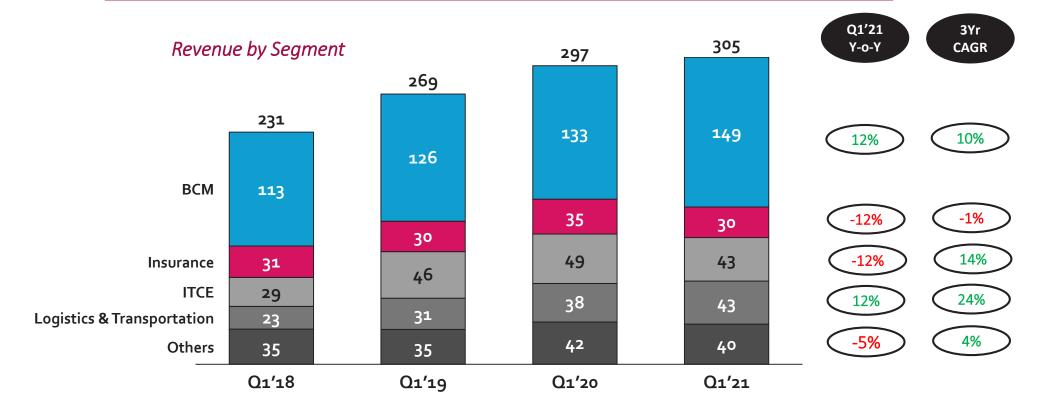
Direct Core revenue grew 15.5% YoY in Q1 FY21 on a reported basis and 6.9% YoY in Constant Currency



Overall Gross Revenue in USD \$M at average USD/INR rate for the respective years



### **We Continue to Grow in Focus Areas**



- BCM: Consistent track record of double-digit YoY growth
  - QoQ growth in a challenging market; "Best in class performance"
- Logistics & Transportation vertical grew 12% YoY
  - ~1% exposure to Airlines at overall level
- Europe Region grew 17.5% YoY in Q1'21 in CC



<sup>\*</sup> Revenue in USD \$M at average USD/INR rate for the respective quarters

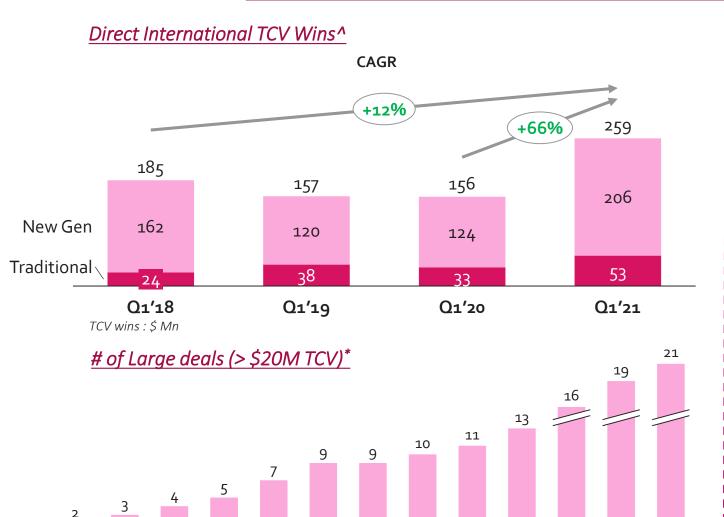
# **Strong Deal Win Momentum in Direct International**

Q4'

20

Q1'

21



Q1'

20

 $Q_2'$ 

20

Q3′

20

#### ^ Net New TCV; NOT including renewals

 $Q_2'$ 

18

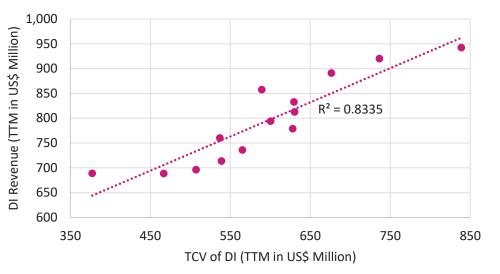
Q1'

18

Q3'

18

### <u>Direct International: Revenue vs TCV – Strong Correlation</u>



- Q1'21 Direct International TCV wins of \$259M
  - Highest ever quarterly TCV win for a quarter; includes one large deal of > \$100M
- Apart from the Q1 TCV wins, another \$216 million deal signed in July 2020; will form part of Q2 FY21 TCV wins
- 79% of Q1'21 deal wins came from New-Gen areas; 67% YoY growth in New-Gen TCV wins
- Our New Gen wins are witnessing increased deal sizes

#### Note

Direct International TCV for all periods restated to include direct business moved from erstwhile DXC/HP business into Direct Core effective Q1'21



Q4'

18

Q1'

19

Q2′

19

Q3'

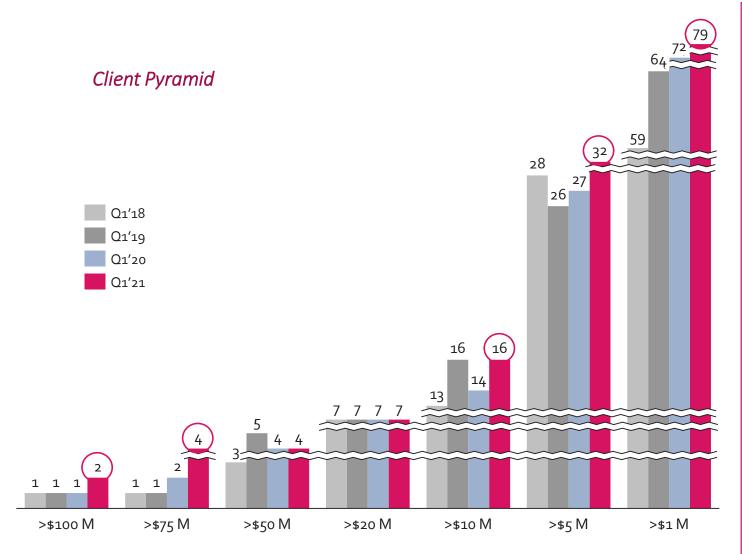
19

Q4'

19

<sup>\*</sup> Cumulative number of deals won since Q1'18

### **Direct International: Transformation in Client Metrics**

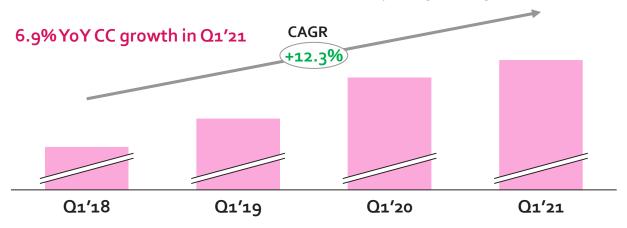


Notes
All metrics based on trailing twelve months of revenue; Excludes DXC

- Continuous improvement in client pyramid driven by expansion of wallet share in large clients and consistent new client wins
- Improvement in most of the client metrics from Q4'20. In this quarter we added
  - 1 client in >\$75M
  - 1 client in >\$10M
  - 1 client in >\$5M
  - 3 clients in >\$1M
- Since Q1'18 we have added:
  - 1 client in >\$100M
  - 3 clients in >\$75M
  - 3 clients in >\$10M
  - 4 clients in >\$5M
  - 20 clients in >\$1M
- Improvement in non-T&M composition of revenue transformation lever
  - More than 40% of revenue is non-T&M based billing

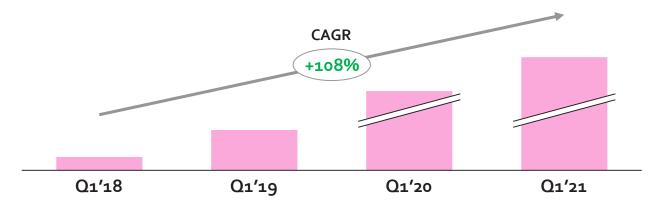
# **Direct Core has been Consistently Delivering Strong Growth**

### Direct Core (DC) Revenue consistently outgrowing Market



Revenue in USD \$M at average USD/INR rate for the respective quarters

### New Client Wins have fueled growth in Direct Core



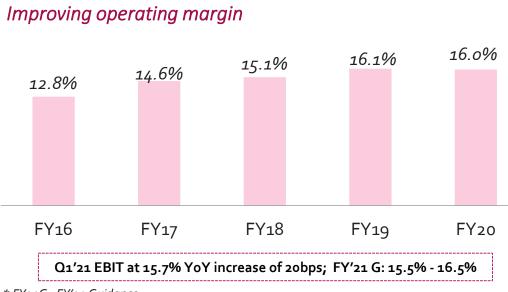
- Q1'21: Strong YoY growth in Strategic Accounts
- New Clients revenue including Blackstone portfolio grew 40% YoY in Q1'21
- Europe region delivering strong growth; growing at a healthy CAGR of 18% since Q1'18

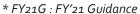
Note

Direct core revenue for all periods restated to include direct business moved from erstwhile DXC/HP business into Direct Core effective Q1'21

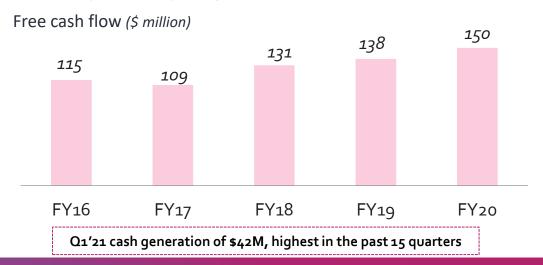


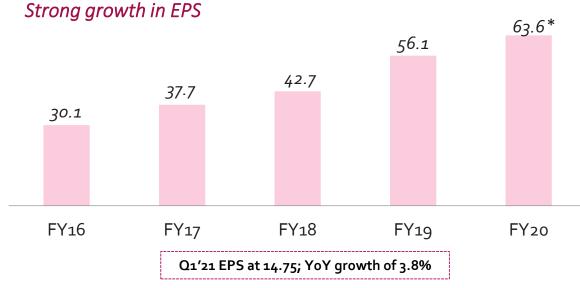
# Strong Earnings Growth and Optimal Cash Strategy to Maximize Shareholder Value





### Consistent free cash flow generation

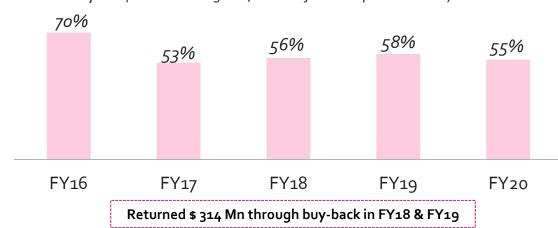




\* FY20 EPS includes Rs 2.3 favorable impact of one-time tax benefit in Q4'20

### Track record of healthy Dividends

Dividend Payout (DPS including tax / EPS before exceptional items)





# **Core Investment Thesis: Q1'21 Execution Update**

- Accelerate Direct International : across all segments of DI
  - Farming Strategic Accounts
  - New Client Acquisition (NCA)
  - Continue momentum in BX channel
  - Growth in Europe
  - Digital Risk growth
- 2. Improvement in Client Metrics: manage concentration with diversification & deal momentum
  - Expand client pyramid across all segments
    - Wallet share in top accounts
    - Nurturing new clients
  - Continued focus on ensuring long term partnership in DXC channel, going well beyond MRC tenure
- 3. Continued focus on Margin optimization to fuel Growth
- 4. Continued investment in Next-Gen Service capability building
- 5. Strong Cash flow Generation and Optimal Cash Strategy to maximize shareholder value

Strong growth of 6.9% YoY in CC; NCA revenue grew 40% YoY in Q1'21

Continued momentum in Deal wins: TCV wins of \$259M

New-GenTCV wins at 79%; YoY growth of 67%

Since Q1'18:

Added 1 client in \$100M+ and 3 clients in \$75M+ buckets

Added 4 clients in \$5M+ and 20 clients in \$1M+ buckets

In Q1'21:

Added 1 client in \$75M+ and 3 clients in \$1M+ buckets

FY21 Margin guidance at 15.5% to 16.5%

Continued progress in implementation of Next Labs and Talent Next Programs

Strong Free cash flow generation of \$42M in Q1'21, Cash balance of \$364M



# **Summary**

- Growth has bottomed in Q1-21; we see growth rates improving sequentially Q2 onwards
- Direct International (DI) growth will continue to be supported by robust TCV
  - Q1-21 TCV at all time high 40% higher than quarterly average in FY20 (excluding US\$216 Mn deal in July)
- Track record in winning large deals (US\$>20 million) is consistently improving
- Consciously managing/de-risking our exposure to DXC
- Margin stability
  - Stability ensures revenue growth translates into EPS/PAT growth and consistently rising free cash flow generation





Q & A

# **Industry Analysts recognizing our strengths in focus areas**



















FORRESTER\*









CELENT





# **Accelerated Transformation... #StayAhead**

