

2 August 2019

The Manager, Listing BSE Limited Phiroze Jeejeebhoy Towers, Dalal Street, MUMBAI - 400 001 The Manager, Listing
National Stock Exchange of India Ltd
Exchange Plaza, Plot No. c/1,
G-Block, Bandra-Kurla Complex,
MUMBAI – 400 051

Dear Sir/Madam,

#### **Sub: Investor Presentation**

Pursuant to SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find enclosed the Investor presentation proposed to be used for the upcoming Investor Meetings/Analyst Meetings.

The aforesaid presentation is being uploaded on the website of the Company at www.mphasis.com.

This is for your information and records.

Thanking you,

Yours faithfully,

For Mphasis Limited



Subramanian Narayan
Vice President and Company Secretary





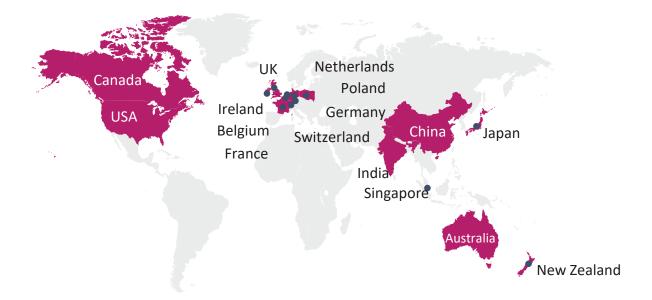
Investor Presentation
Q1 2020

## **Mphasis at a Glance**

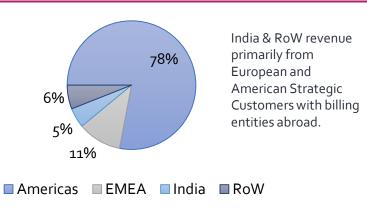
### **Applied Technology Company**

- Incorporated in 1998
- 52.3% owned by Blackstone\*, a Global Private Equity firm
- Integrated services offerings in Application, Infrastructure & BPS
- Global footprint: 60 sales and delivery centers across 19 countries
- Headcount: 25,500\*
- Renewed focus in Europe in 2018
- Mphasis acquired Stelligent Systems LLC Nov 2018

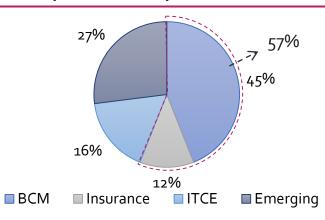
Financial Strength			
Market Cap*	Revenue^	Cash*	
\$2. 71 billion	\$1,147 million	\$313 million	



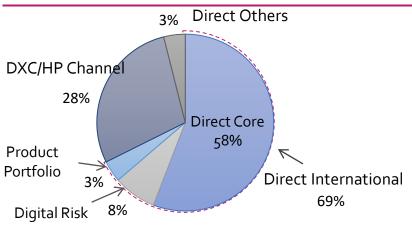
#### Geographical Split of Revenue #



### Deep domain expertise in BFSI #



### 69% of Revenue from Direct International #

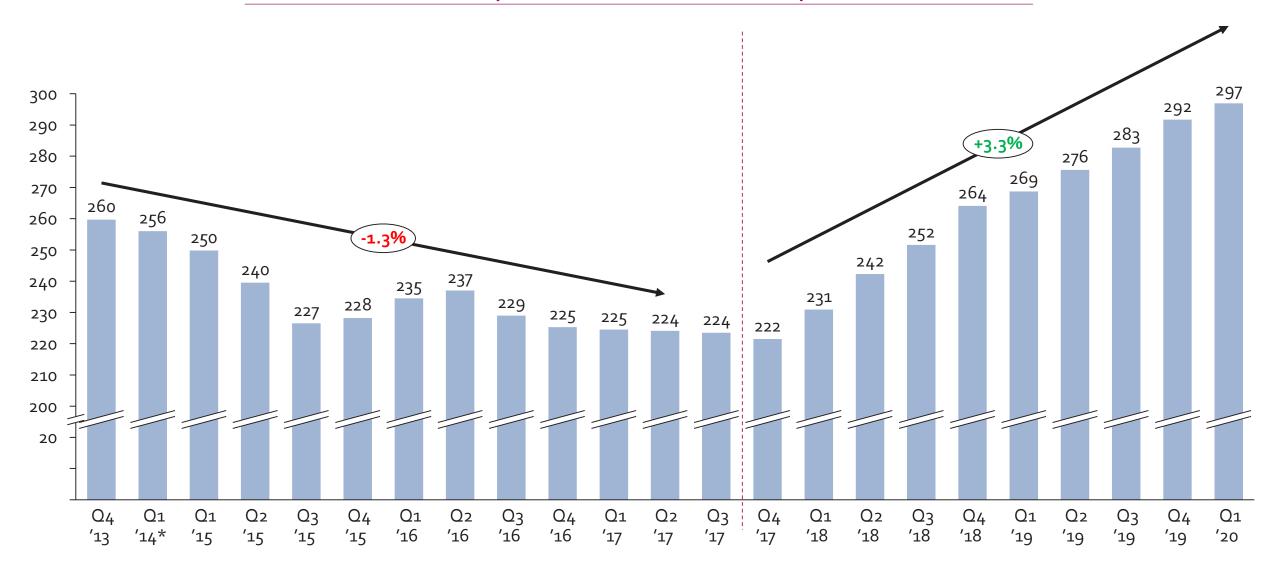


\* As of 30th Jun 2019

# Quarter ended 30<sup>th</sup> Jun 2019

^ trailing 12 months

## **Mphasis Turn Around Story**



Company Revenue in USD \$M (gross)



<sup>\*</sup> Transition Year 5 months adj.

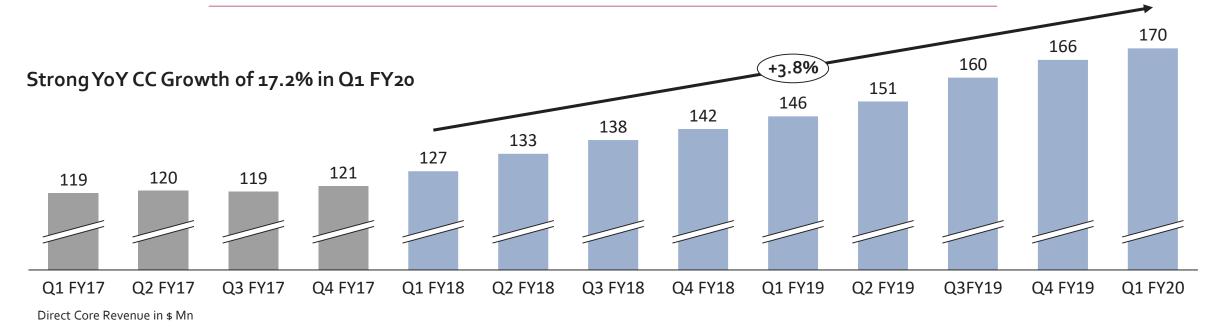
### Core Investment Thesis

- **1.** Accelerate Direct Core : Consistently outgrow the market
  - Farming Strategic Accounts
  - New Client Acquisition
  - Continue momentum in BX channel
- 2. Strategic Partnership with DXC/HP: Continuous transformation in relationship
  - Applications Partnership Growth
  - Expand Vertical and Geographic Footprint
  - Increase Service Transformation Participation
- Continued focus on Margin optimization to fuel Growth (EBIT 15%-17%)
- 4. Investment Capability building: Talent Next, Next Labs and inorganic tuck-ins
- 5. Strong Cash flow Generation and Optimal Cash Strategy to maximize shareholder value

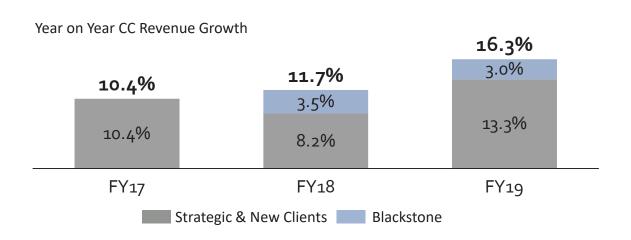


# 1. DIRECT CORE

## Direct Core Business has been consistently delivering strong growth



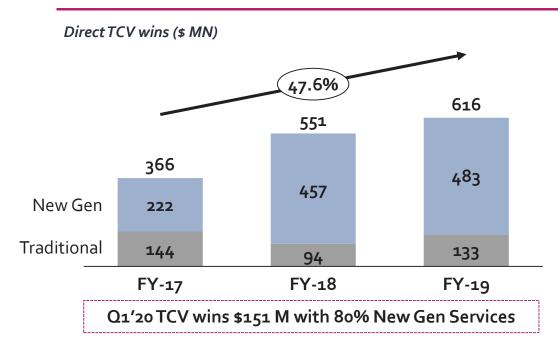
### Consistent growth across the board



- 3 of the Top 5 strategic accounts grew at >20%Y-o-Y in FY'19
- >80% of deals won came from new gen areas in FY'19
- FY'19: New Client Acq grew ~91% and Blackstone accounts grew ~98%
- Q1'20: New Client Acq grew ~104% YoY and Blackstone accounts grew ~55% YoY

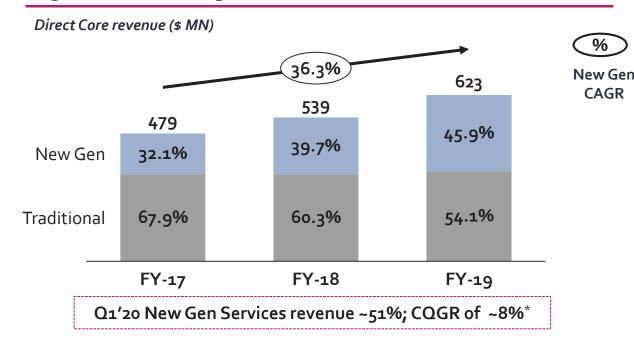
### Direct Core growth fueled by New Gen Services

#### New Gen areas dominate new wins



Next Gen Partnerships help grow New Gen Services

### Significant revenue growth in New Gen Services



## \$200 M

Partner led TCV

70+

Partner led Deal Wins 25+

Start Ups Partner

- Stelligent acquisition jump-started AWS partnership
- Gold Partner of Microsoft Azure for Cloud App Dev
- Development and GTM Partner of Google Cloud

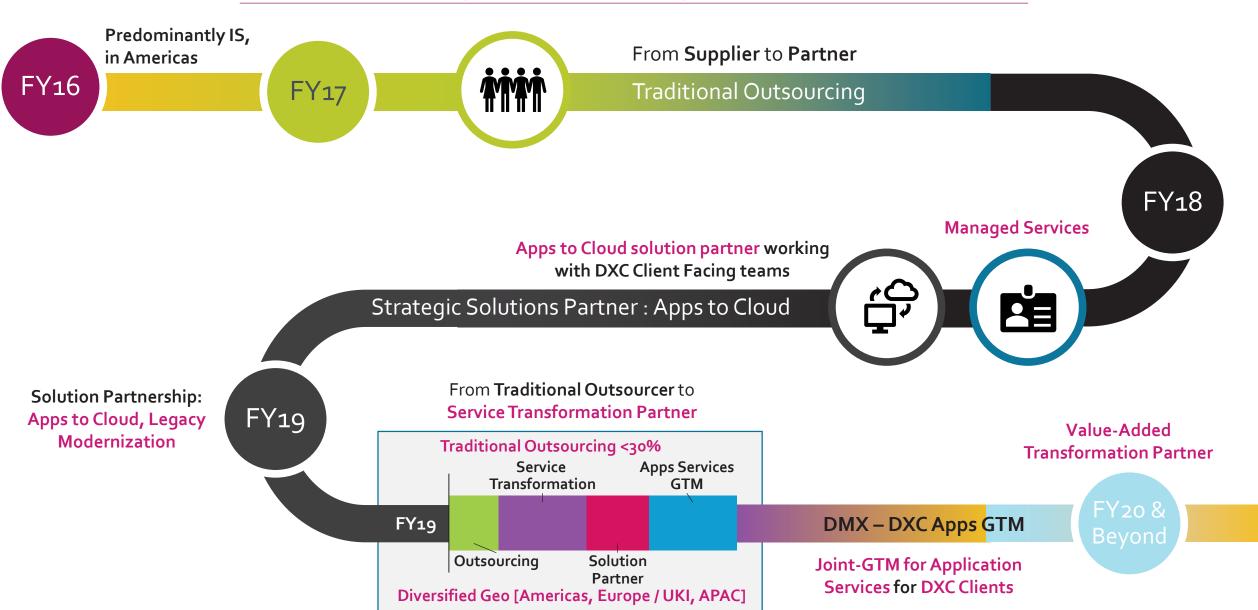
  Platform
- Top Partner for **Pivotal**



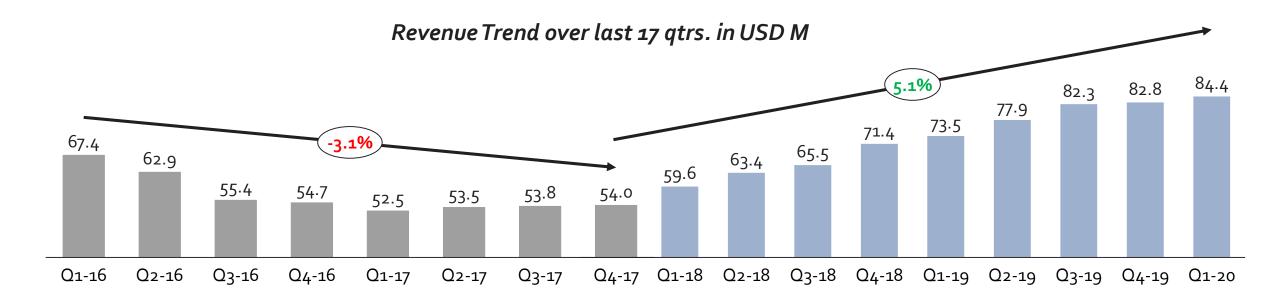
<sup>\*</sup> since Q1'17

# 2. DXC – TRANSFORMING PARTNERSHIP

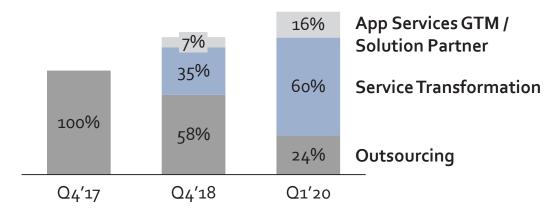
## DXC-Mphasis relationship transformation



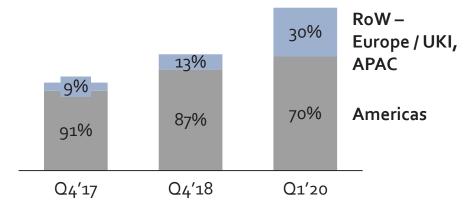
## Relationship Transformation delivering results







### Geographical Penetration



# **HOW WE ACHIEVE THIS**

# Mphasis is preparing for a vastly different future

	Past	Today / Future
1. Next Gen Portfolio / IP	<ul><li>Application IDEs</li><li>Dev ops tools</li><li>QA Automation tools</li></ul>	<ul> <li>DevOps</li> <li>Cloud Sandbox</li> <li>Containers</li> <li>Auto Code generators</li> <li>Microservices</li> </ul>
2. Customer Engagement	<ul> <li>Decisions mostly taken by IT</li> <li>RFP driven Sale Process</li> <li>Project driven</li> <li>Staff augmentation</li> </ul>	<ul> <li>Decision taken by business and IT</li> <li>Proactive Change Management</li> <li>Proof of Concept (POC) driven</li> <li>Outcome based structure</li> <li>KPI Driven / new commercial models</li> </ul>
3. Talent Transformation	<ul> <li>BAs, App architects</li> <li>Developers specializing in different layers</li> <li>QA and deployment teams</li> </ul>	<ul><li>Designers</li><li>Full stack developers</li><li>SRE engineers</li></ul>

### 1. Next Gen Portfolio: "Bringing the T back into IT"

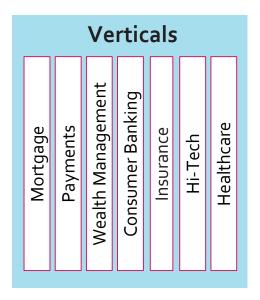
Next Gen Solutions bring together deep domain expertise and cutting edge technology

#### Deep **Domain** Expertise

 Long tenured preferred relationship with marquee customers

#### Deep **Technology** Expertise

- NextStep Platform Mphasis IP Platform
- NextLabs –in Cloud AI & Cognitive Innovation Lab
- Sparkle Program Startup Innovation Ecosystem



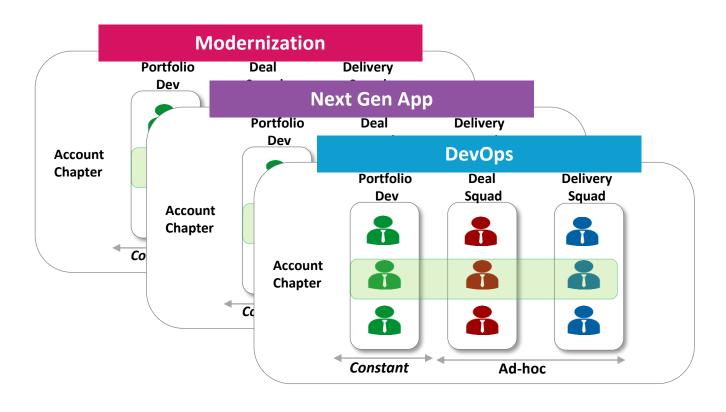
# Powered by Cloud & Cognitive

### **Technology Offerings**

Modernization	Next Gen App Dev
Next Gen Data	DevOps
Enterprise Automation	Cyber Security
AMS	IMS

## 1. Next Gen Portfolio: Teaming for success – Tribe/Squad Model

### Go-To-Market teams, organized around Tribe / Squad Model, bring agility and innovation to our clients



- Design Thinking Workshops
- Hackathons
- POC led engagements
- Co-Innovation
- Solution Studio

**Tribe:** Cross functional Team, focused on developing, evolving and building next-gen offerings

Squad: Each portfolio Tribe (Mod., DevOps...) has cross-functional Squads that come together to build and deliver specific offerings using Agile methodologies



### 1. Next Gen Portfolio: Making Digital Transformation Real for Customers



Modernization Tribe Accelerated legacy modernization by migrating applications to the cloud for a Fortune 50 company

20%

TCO reduced

35%
Services Cost

reduced

1yr

**Cloud Timeline reduced** 



Next Gen App Dev Tribe Building a cloud based high transaction high performance Global Payments Systems for at a Fortune 50 bank

60%

TCO reduction

30%

Time to Market reduction

100M

Transactions / Day

## 2. IP/Capability: Next Gen Offerings powered by NextStep™ Platform

Focused effort in building IP in Cognitive, Cloud and Service Transformation



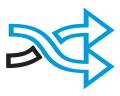
Cognitive

Cognitive CoE / DeepInsights
Cognitive Twin / Autocode



Cloud

Cloud CoE / Cloud Maturity assessment tool:
Stelligent DevOps & DevSecOps Platform



**Service Transformation** 

Infragenie / ADM Virtual Assistant
BPS Commercial lending Ops / Amplify



Winner – Best Application of Artificial Intelligence (AI) for Financial Services



Stratus Awards for Cloud Computing' in the Artificial Intelligence category

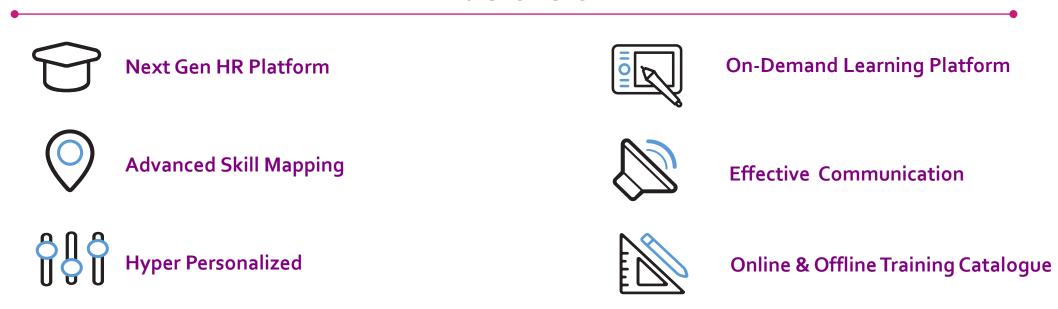






## 3. Transforming our talent

### **Talent Next**



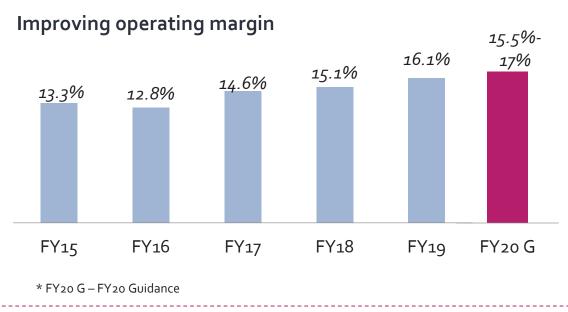
- Talent Next is the catalyst to up-skilling and cross-skilling our workforce on next-gen skills/technologies.
- Since inception in FY18:
  - Five sprints for over 60 skill-proficiency solutions
  - Coverage to global technical associates
  - Large percentage of technical associates are now certified
  - Primary source of talent supply chain, with increased adoption

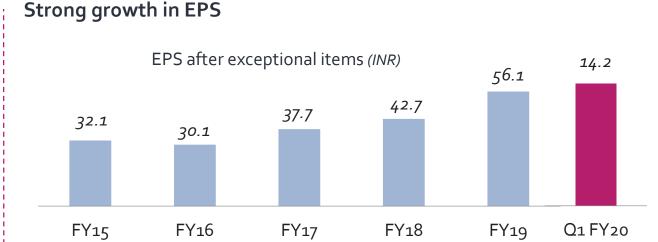


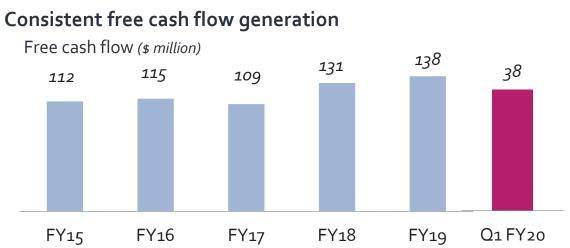
## **VALUE CREATION FOR SHAREHOLDERS**

## Strong Earnings Growth and Optimal Cash Strategy to maximize shareholder value

YoY %

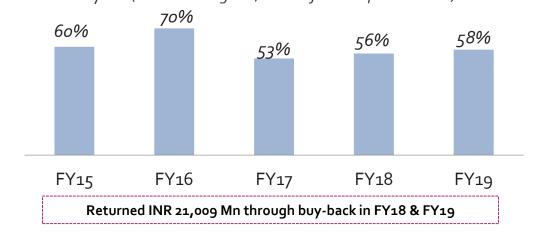






### Track record of healthy Dividends

Dividend Payout (DPS including tax / EPS before exceptional items)



6.4%

31.4%

## Core Investment Thesis: Q1 FY20 Execution Update

- 1. Accelerate Direct Core: Consistently outgrow the market
  - Farming Strategic Accounts
  - New Client Acquisition (NCA)
  - Continue momentum in BX channel
- 2. Strategic Partnership with DXC/HP: Continuous transformation in relationship
  - Applications Partnership Growth
  - Expand Vertical and Geographic Footprint
  - Increase Service Transformation Participation
- Continued focus on Margin optimization to fuel Growth (EBIT 15%-17%)
- 4. Investment Capability building: Talent Next, Next Labs and inorganic tuck-ins
- 5. Strong Cash flow Generation and Optimal Cash Strategy to maximize shareholder value

Strong growth of 17.2% YoY in Constant Currency; NCA grew 104% and BX grew 55%

Continued momentum in Deal wins: \$151M TCV; New-Gen Services at 80%

Sequential growth in all quarters since Q4'17; \$ revenue CQGR of 5.1%

Solutions Partner: 60% revenue from Service transformation in Q1'20

FY20 Margin guidance at 15.5% to 17.0%

Continued progress in implementation of Next Labs and Talent Next Programs

Completed acquisition of Stelligent in FY'19

Strong Free cash flow generation of \$38M in Q1 FY20, Cash balance of \$313M



# **APPENDIX**

## Strong Leadership Team



Nitin Rakesh CEO



Dinesh Venugopal

10 yrs in Mphasis and in ExCo

• President, Mphasis Digital & Direct Core GTM



Sundar Subramanian

2017

President, Global Delivery



Elango R

12 yrs in Mphasis and in ExCo

• President, DXC/HP Business Unit



Suryanarayanan

9 yrs in Mphasis 4 yrs in ExCo

Chief Financial Officer



Srikanth Karra

Joined in May 2017

Joined in October

• Chief Human Resource Officer



**Eric Winston** 

Joined in October 2017

 EVP, General Counsel and Chief Ethics & Compliance Officer



Ravi Vasantraj

Joined in May 2019

 Senior Vice President and Global Head - Business Process Services



### **Experienced Board**



**Davinder Singh Brar** Chairman, Independent Director

Promoter of GVK Biosciences Formerly Director of the Reserve Bank of India (RBI)



Nitin Rakesh **CEO** and Director

**CEO** and Director at Mphasis Previously CEO and President of Syntel



**N** Kumar Independent Director

Vice Chairman of the Sanmar Group, a multinational conglomerate Honorary Consul General of Greece in Chennai



Jan Kathleen Hier **Independent Director** 

Formerly Executive VP at Charles Schwab Served as VP Engineering at Transaction Technology, a Citicorp subsidiary



**David Lawrence Johnson** Director

Senior Advisor at Blackstone based in New York Formerly Senior VP of Strategy at Dell



Marshall Lux Director

Financial Services consultant and practitioner for over 30 years On the board/ advisory council of various PEs across industries and geographies



Paul James Upchurch Director

Executive Director at Blackstone Formerly an Executive VP at Nielsen



**Amit Dixit** Director

Senior Managing Director and Head of Private Equity in India for Blackstone Formerly a Principal at Warburg Pincus



**Amit Dalmia** Director

Managing Director in the Private Equity group in India for Blackstone Formerly served various management roles at Hindustan Unilever India





Independent Directors



## Industry Analysts are recognizing our strengths in focus areas



### **HFS**

Ranked among Top 10 Google Al Services 2019

#### **AVASANT**

CHALLENGER
Digital Masters RadarView™
2019

### **FORRESTER**

**WAVE CONTENDER 2018** 

Midsized Digital Experience Agencies

### ISG

Featured in Top 25 Digital Case Studies





DXC Partner Advisory Council Awards, 2018











Based on 60+ mentions by Analyst firms in there research over the last 15 months

