#### Safe Harbor

Certain statements mentioned in this presentation concerning our future growth prospects are forward-looking statements regarding our future business expectations and are based on reasonable expectations of the management, which involves a number of risks, and uncertainties that could cause actual results to differ materially from those in such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding fluctuations in our earnings, revenue and profits, our ability to generate and manage growth, intense competition in IT services, wage increases in India, our ability to attract and retain highly skilled professionals, our ability to manage our international operations, reduced demand for technology in our key focus areas, withdrawal of fiscal governmental incentives, political instability, war, legal restrictions on raising capital or acquiring companies, and general economic conditions affecting our business and industry. We may, from time to time, make additional written and oral forward-looking statements. We do not undertake to update any forward-looking statements that may be made from time to time by us or on our behalf, unless required under the law.





# **Investor Presentation**

Q3 2020

## There are many forces changing customer priorities

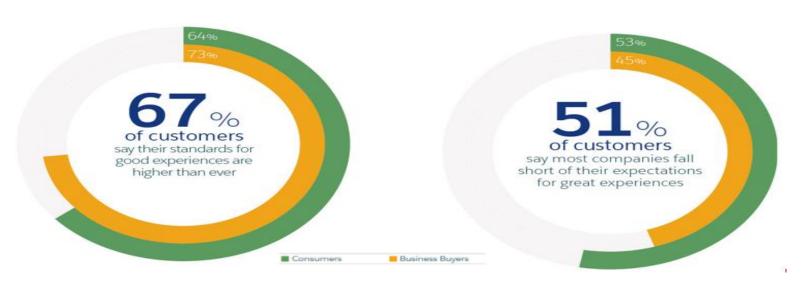






External forces have an impact on customer needs, economics, and decision making. What emerges are new customer priorities.

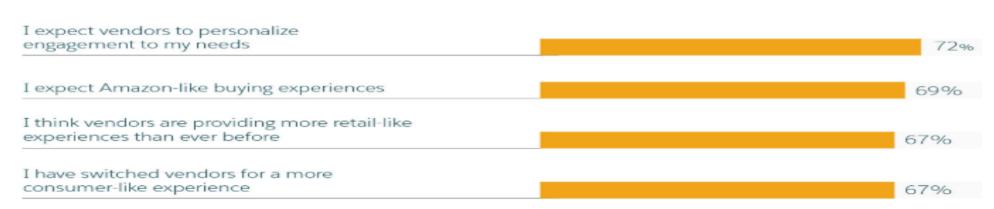
## Enterprises are missing the mark...



76% OF CONSUMERS EXPECT COMPANIES TO UNDERSTAND THEIR NEEDS AND EXPECTATIONS.

#### **Business Buyer Expectations Get Consumerized**

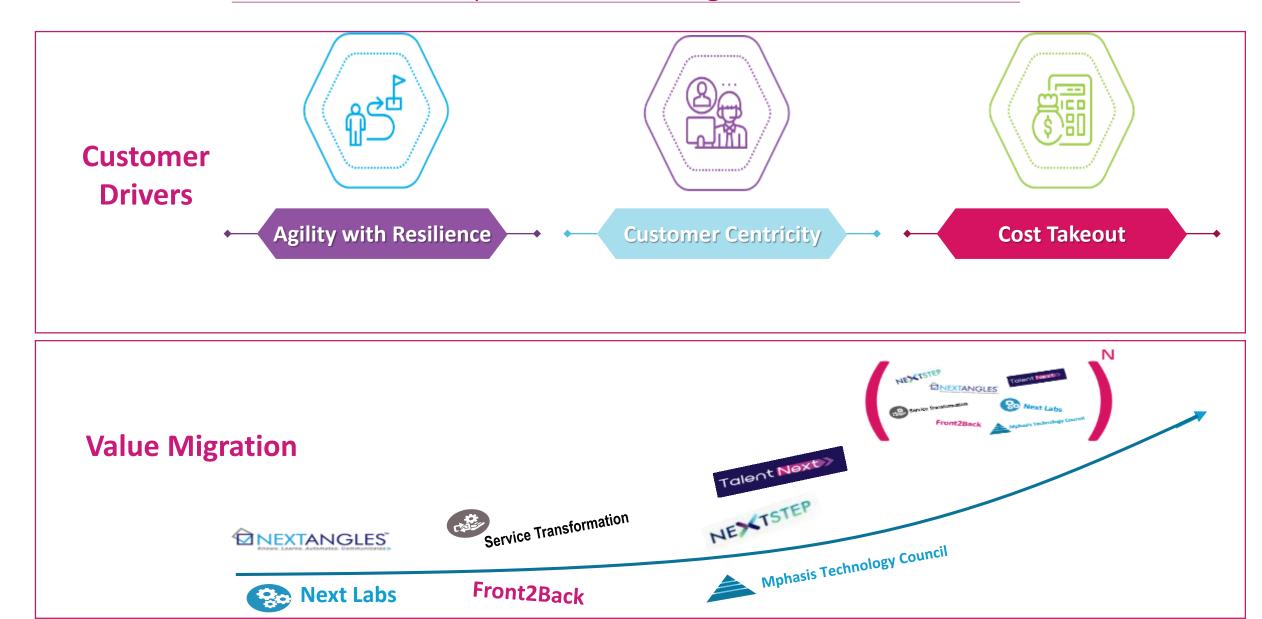
Percentage of Business Buyers Who Agree with the Following



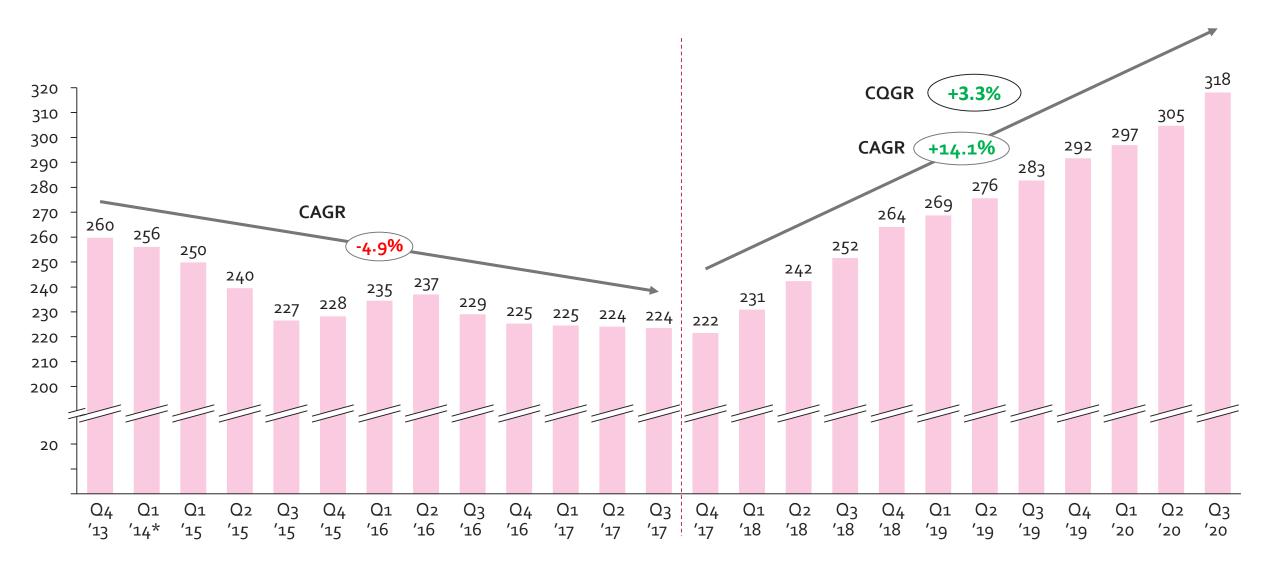
Source: Customer Expectations Hit All-Time Highs – Salesforce Research



## Mphasis Value Migration



## Our Numbers tell the Story: Consistency and Transformation



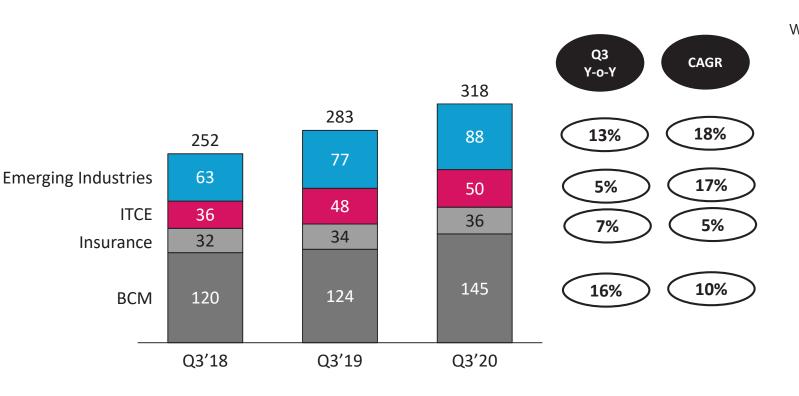
Overall Gross Revenue in USD \$M at average USD/INR rate for the respective quarters



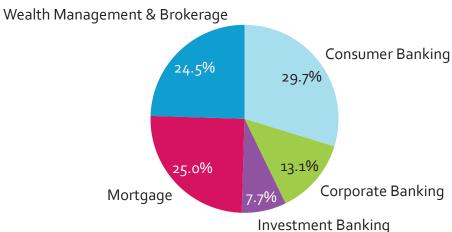
<sup>\*</sup> Transition Year 5 months adj.

### Continued growth in Focus Areas

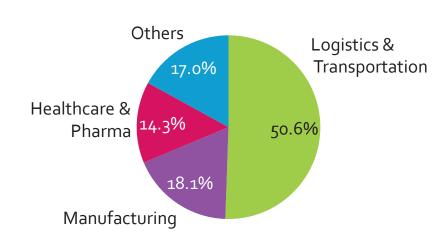
#### **BCM Vertical Split**



Strongest growth in Europe in the past five years

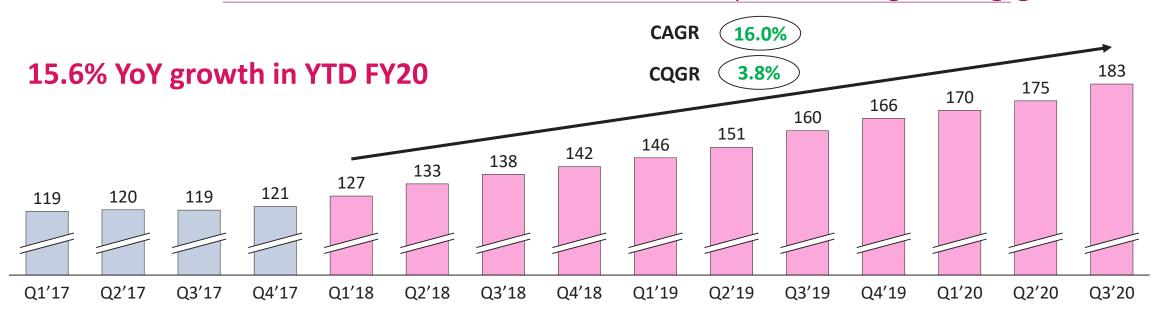


#### **Emerging Vertical Split**

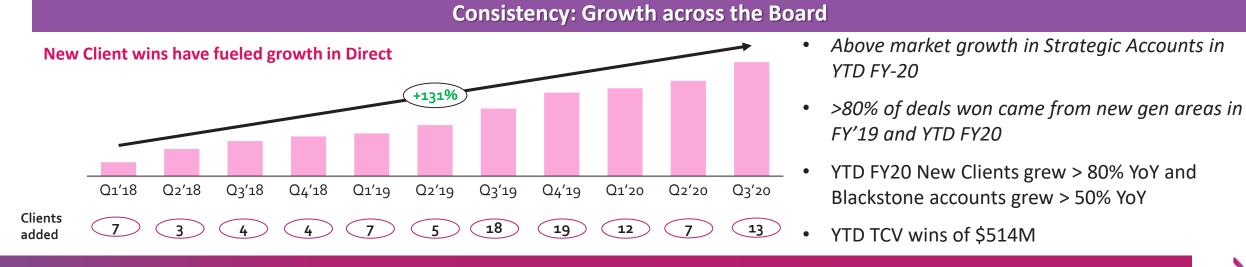




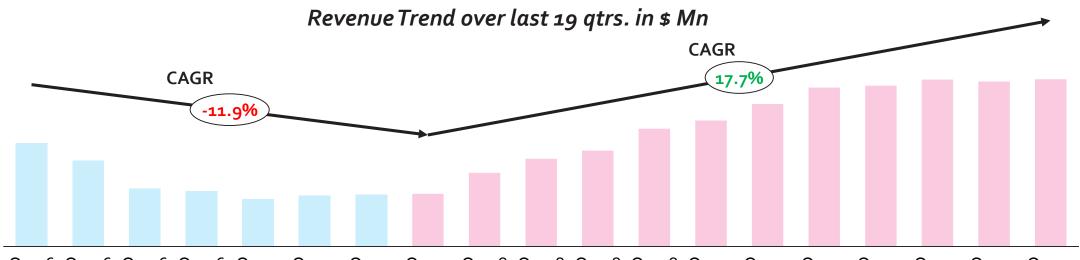
## Direct Core Business has been consistently delivering strong growth



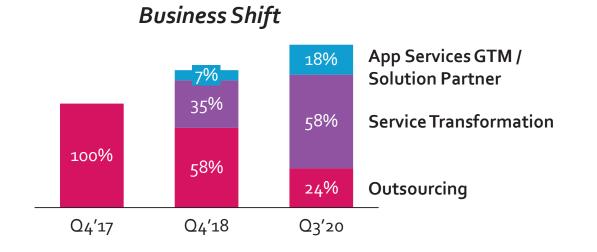
Revenue reported is in USD @ Avg USD INR Ex. Rates



## **DXC Relationship Transformation**



 $Q_{1}-16 \quad Q_{2}-16 \quad Q_{3}-16 \quad Q_{4}-16 \quad Q_{1}-17 \quad Q_{2}-17 \quad Q_{3}-17 \quad Q_{4}-17 \quad Q_{1}-18 \quad Q_{2}-18 \quad Q_{3}-18 \quad Q_{4}-18 \quad Q_{1}-19 \quad Q_{2}-19 \quad Q_{3}-19 \quad Q_{4}-19 \quad Q_{1}-20 \quad Q_{2}-20 \quad Q_{3}-20 \quad Q_{3}-19 \quad Q_{4}-19 \quad Q_{4}-19$ 



### Geographical Penetration



# Strong Earnings Growth and Cash Generation

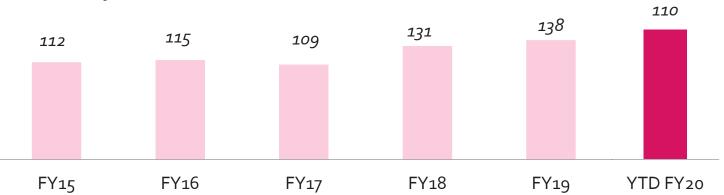
#### Improving operating margin



<sup>\*</sup> FY20 G - FY20 Guidance

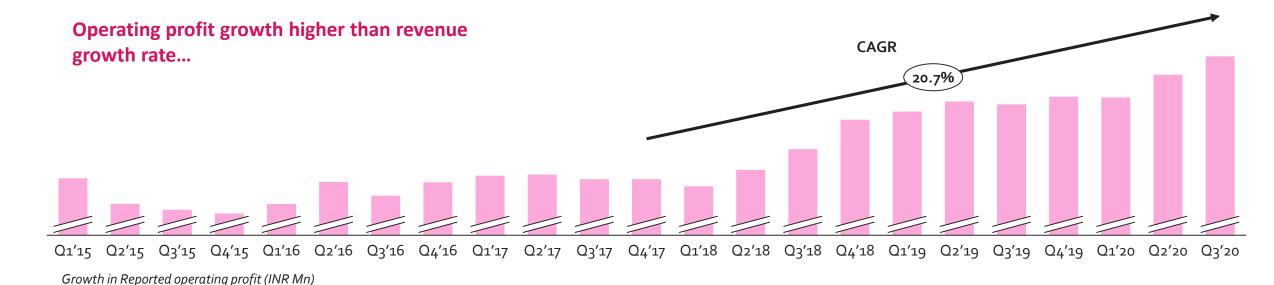
#### **Consistent free cash flow generation**

Free cash flow (\$ million)

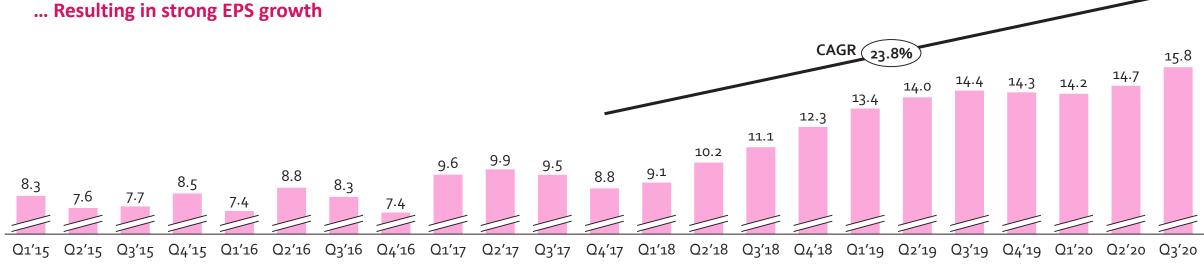


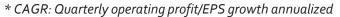


# Strong Operating profit growth driving EPS growth











## Core Investment Thesis: YTD FY20 Execution Update

- 1. Accelerate Direct Core : Consistently outgrow the market
  - Farming Strategic Accounts
  - New Client Acquisition (NCA)
  - Continue momentum in BX channel
- 2. Strategic Partnership with DXC/HP: Continuous transformation in relationship
  - Applications Partnership Growth
  - Expand Vertical and Geographic Footprint
  - Increase Service Transformation Participation
- 3. Continued focus on Margin optimization to fuel Growth (EBIT 15.5%-17%)
- 4. Investment Capability building
- 5. Strong Cash flow Generation and Optimal Cash Strategy to maximize shareholder value

Strong growth of 16.2% YoY in CC;

NCA grew 80+ % and BX grew 50+ %

Continued momentum in Deal wins: YTDTCV wins of \$514M; New-Gen Services at 82%

Consistent sequential growth since Q4'17; YoY CC growth rate of 9.4%

Solutions Partner: 58% revenue from Service transformation in Q3'20

FY20 Margin guidance at 15.5% to 17.0%

Continued progress in implementation of IP based platform, Delivery Transformation, Next Labs and Talent Next Programs

Strong Free cash flow generation of \$110M in YTD FY20, Cash balance of \$301M



# Industry Analysts are recognizing our strengths in focus areas













FORRESTER<sup>®</sup>









CELENT



Based on 60+ mentions by Analyst firms in there research over the last 15 months





#### **About Mphasis**

<u>Mphasis</u> (BSE: 526299; NSE: MPHASIS) applies next-generation technology to help enterprises transform businesses globally. Customer centricity is foundational to Mphasis and is reflected in the Mphasis' <u>Front2Back™</u> Transformation approach. Front2Back™ uses the exponential power of cloud and cognitive to provide hyper-personalized (C=X2C<sup>2</sup><sub>TM</sub>=1) digital experience to clients and their end customers. Mphasis' Service Transformation approach helps 'shrink the core' through the application of digital technologies across legacy environments within an enterprise, enabling businesses to stay ahead in a changing world. Mphasis' core reference architectures and tools, speed and innovation with domain expertise and specialization are key to building strong relationships with marquee clients. Click <u>here</u> to know

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