

Coverage Report

Mphasis Mexico Recruitment Plans

May 27, 2022

Online

ET HRWorld

[Mphasis plans to recruit 600 professionals in Mexico](#)

Mphasis, an information technology solutions provider specializing in cloud and cognitive services, has announced plans to recruit up to 600 employees for its Guadalajara (Mexico) operations in the coming year.

The vacancies cover a range of functions from application development and infrastructure management (including telecoms and networking), to end-user and help desk support – reflecting an increasing attraction of Mexico as a global technology hub.

Elango R, President - North America (New Clients Acquisition), Mphasis, said, “These are frontline roles. Our clients entrust a huge responsibility to us to provide advice and support, often direct to their customers. So – in addition to technical competency – we are looking for professionals who are prepared to engage on a personal level and go the extra mile to ensure a great customer experience. This commitment is what we call the ‘human touch’; even (or especially) in an extremely hi-tech environment, it really can make the difference.”

The company recently announced a commitment to a ‘hybrid first’ working model in Mexico: ‘work from anywhere, collaborate in the office’.

Commenting on the hybrid model, Elango R said, “Hybrid first reflects a deeper trend towards employee wellbeing; better, more flexible working environments tend to lead to happier, more productive teams. This ‘virtuous cycle’ represents a key competitive distinction when we are recruiting and building teams. It also represents a compelling differentiator when we are recruiting talent.”

"Employees are our greatest strength. We are committed to attracting, nurturing and retaining employees with diverse skills, experiences and backgrounds in Mexico. In essence, high trust, hi-tech, and high touch, is the combination that we – and our clients – are looking for," he added.

BW People

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“All our positions are ‘international’ by nature; we are looking for professionals with a solid level of English, who are open to working with different cultures, and who are committed to building a career here in Mexico. The ‘traditional’ career path of migrating to the US, for instance, to ensure ‘visibility’ and rapid promotion is no longer the only option. Today, roles in growth markets such as Mexico also represent an extremely compelling career option for the long term,” he said.

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Elango points out that in the case of tech profiles, qualities such as adaptability to change, resilience and the ability to face VUCA (volatility, uncertainty, complexity, and ambiguity) environments - where uncertainty permeates - are increasingly as important as technical credentials.

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The Free Press Journal

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CXO Outlook

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Digital First Magazine

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Indian Education Diary

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India Infoline

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Financial IT

[MPHASIS AIMS TO HIRE 600 PEOPLE IN MEXICO](#)

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HR Katha

[Mphasis all set to hire 600 professionals in Mexico](#)

With Mexico rapidly developing into a global technology hub, Mphasis, the information technology solutions provider that specialises in cloud and cognitive services, is planning to recruit up to 600 people for its Guadalajara operations in the coming year.

It is looking to fill vacancies in a range of functions — from application development and infrastructure management (including telecoms and networking), to end user and help desk support. Elango R, president, North America-new clients acquisition, Mphasis, revealed that “these frontline roles will support a number of international clients— in particular, in the US – looking for a genuinely global level of client service and support.

He also shared that “in addition to technical competency, we are looking for professionals who are prepared to engage on a personal level and go the extra mile to ensure a great customer experience. This commitment is what we call the ‘human touch’; even (or especially) in an extremely hi-tech environment, it really can make the difference.”

Describing Mexico “as a compelling source of talent” and “a place to develop and build a career,” Elango reveals that the vacancies are all international and that the Company is “looking for professionals with a solid level of English, who are open to working with different cultures, and who are committed to building a career here in Mexico”.

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Recently, Mphasis announced its commitment to a 'hybrid first' working model in Mexico, with its motto being, 'work from anywhere, collaborate in the office'.

Business News This Week

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Visor Empresarial

[Implementará Mphasis modelo híbrido en empleo para 600 profesionistas](#)

La firma Mphasis, ha anunciado hoy sus planes de reclutar hasta 600 empleados para sus operaciones en Guadalajara. Las vacantes cubren una gran variedad de funciones, desde el desarrollo de aplicaciones y la gestión de infraestructuras (incluidas las telecomunicaciones y las redes), hasta el soporte al usuario y asistencia técnica. Esta diversidad de ofertas refleja el creciente atractivo de México como un centro tecnológico a nivel mundial.

Elango R., presidente de Adquisición de Nuevos Clientes en Norteamérica, explica que los puestos apoyarán a un gran número de clientes internacionales -en particular, en los Estados Unidos- que buscan un nivel verdaderamente global de servicio y apoyo al cliente.

Según una investigación de los especialistas en reclutamiento, Robert Walters el año pasado las empresas estadounidenses y europeas se inclinaron hacia México para reclutar talento tecnológico, especialmente buscando desarrolladores en las áreas de servicios móviles, datos y ciberseguridad.

Elango describe a México no sólo como una fuente atractiva de talento, sino como un lugar para desarrollar y construir una carrera exitosa.

Mphasis ha anunciado recientemente su apuesta por un modelo de trabajo «primero híbrido» en México: «trabajar desde cualquier sitio, colaborar en la oficina». Según la compañía, hoy en día, los propios empleados son los que mejor pueden decidir dónde y cómo trabajan, para dar el mejor servicio a sus clientes y alcanzar los objetivos de la empresa.

Elango señala que, en el caso de los perfiles tecnológicos, cualidades como la adaptabilidad al cambio, la resiliencia y la capacidad de enfrentarse a entornos VUCA (volatilidad, incertidumbre, complejidad y ambigüedad) son cada vez más importantes que las credenciales técnicas. «Los empleados son nuestra mayor fortaleza. Estamos comprometidos a atraer, nutrir y retener empleados con diversas habilidades, experiencias y antecedentes en México. En esencia, la alta confianza, tecnología y contacto, es la combinación que nosotros -y nuestros clientes- estamos buscando», concluye Elango R.

CIO Noticias

[Mphasis to employ 600 IT professionals in Mexico under a "hybrid first" model](#)

****All positions will be developed around Mphasis' "hybrid first" work model, in which employees define their workplace based on company goals and customer requirements**

*****"We need employees with a 'human touch', the moment they are selected we look beyond their technical potential," says Elango R. president of New Customer Acquisition in North America.**

****In 2021, the number of foreign technology companies, mainly from the United States and European countries, recruiting technological talent in Mexico increased.**

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Elango R., president of New Customer Acquisition in North America, explains that the positions will support a large number of international clients – particularly in the United States – who are looking for a truly global level of customer service and support.

"These are top-of-the-line functions. Our clients entrust us with a great responsibility to provide advice and support, often directly to their clientele. So, in addition to technical competence, we are looking for professionals who are willing to engage on a personal level and go the extra mile to ensure a great customer experience. This commitment is what we call the 'human touch'; which, even (and especially) in a high-tech environment, can make all the difference."

According to research by recruitment specialists, Robert Walters last year U.S. and European companies leaned toward Mexico to recruit tech talent, especially looking for developers in the areas of mobile services, data and cybersecurity.

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"All our positions are 'international' by nature; we are looking for professionals with an advanced level of English, who are open to working with different cultures, and who are committed to building a career here in Mexico. The 'traditional' career path of immigrating to the US, for example, to ensure 'visibility' and rapid promotion is no longer the only option. Today, positions in growth markets like Mexico also represent an extremely attractive long-term career option," says Elango.

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Vivo Noticias

[Mexico, an attractive source of IT talent: Mphasis](#)

- The technology company will employ 600 IT professionals in Mexico under a hybrid model
- "We need employees with a 'human touch,' the moment they are selected we look beyond their technical potential," says Elango R. president of New Customer Acquisition in North America.
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Elango points out that, in the case of technological profiles, qualities such as adaptability to change, resilience and the ability to face VUCA environments (volatility, uncertainty, complexity and ambiguity) are increasingly important than technical credentials.

"Employees are our greatest strength. We are committed to attracting, nurturing and retaining employees with diverse skills, experiences and backgrounds in Mexico. In essence, high trust, technology and contact, is the combination that we – and our customers – are looking for", concludes Elango R.

Tecnoempresa

[Mphasis Announces Hiring of 600 IT Employees in Guadalajara](#)

Mphasis, a provider of specialized solutions in cloud and cognitive services, announced plans to recruit up to 600 employees for its operations in Guadalajara, within the Information Technology (IT) sector.

Vacancies cover a wide range of functions, from application development and infrastructure management (including telecommunications and networks), to user support and technical assistance. This diversity of offerings reflects Mexico's growing appeal as a global technology hub.

Elango R., Mphasis' president of New Customer Acquisition in North America, explains that employees will support a large number of international customers – particularly in the United States – who are looking for a truly global level of customer service and support.

According to research by recruitment specialists, Robert Walters last year U.S. and European companies leaned toward Mexico to recruit tech talent, especially looking for developers in the areas of mobile services, data and cybersecurity.

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First hybrid

Mphasis has recently announced its commitment to a "hybrid first" work model in Mexico: "work from anywhere, collaborate in the office". According to Mphasis, today, the employees themselves are the ones who can best decide where and how they work, to give the best service to their customers and achieve the company's objectives.

"The 'hybrid first' model reflects a deeper trend toward employee well-being; more flexible and better work environments tend to lead to happier, more productive teams. This 'virtuous circle' represents a key competitive

distinction when it comes to hiring and building teams. It also represents a compelling differentiator when we're recruiting talent."

Elango points out that, in the case of technological profiles; qualities such as adaptability to change, resilience and the ability to cope with VUCA environments (volatility, uncertainty, complexity and ambiguity); they are increasingly important than technical credentials.

"Employees are our greatest strength. We are committed to attracting, nurturing and retaining employees with diverse skills, experiences and backgrounds in Mexico. In essence, high trust, technology and contact, is the combination that we – and our customers – are looking for", concludes Elango R.

Frecuencia de la farándula

[Mphasis will employ 600 IT professionals in Mexico under a hybrid first model](#)

******Todos los puestos se desarrollarán en torno al modelo de trabajo "primero híbrido" de Mphasis, en el que los empleados definen su lugar de trabajo en función de los objetivos de la empresa y los requisitos del cliente

******"Necesitamos empleados con un 'toque humano', en el momento en que son seleccionados miramos más allá de su potencial técnico", dice Elango R. presidente en Adquisición de Nuevos Clientes en Norteamérica.

******En 2021 aumentó el número de empresas tecnológicas extranjeras, principalmente procedentes de Estados Unidos y países europeos, que reclutan talento tecnológico en México.

Mphasis (BSE: 526299; NSE: MPHASIS), un proveedor de soluciones en tecnologías de la información especializado en servicios en la nube y cognitivos, ha anunciado hoy sus planes de reclutar hasta 600 empleados para sus operaciones en Guadalajara. Las vacantes cubren una gran variedad de funciones, desde el desarrollo de aplicaciones y la gestión de infraestructuras (incluidas las telecomunicaciones y las redes), hasta el soporte al usuario y asistencia técnica. Esta diversidad de ofertas refleja el creciente atractivo de México como un centro tecnológico a nivel mundial.

Elango R., presidente de Adquisición de Nuevos Clientes en Norteamérica, explica que los puestos apoyarán a un gran número de clientes internacionales -en particular, en los Estados Unidos- que buscan un nivel verdaderamente global de servicio y apoyo al cliente.

"Se trata de funciones de primera línea. Nuestros clientes nos confían una gran responsabilidad para que les proporcionemos asesoramiento y apoyo, a menudo directamente a su clientela. Así que, además de la competencia técnica, buscamos profesionales que estén dispuestos a comprometerse a nivel personal y a hacer un esfuerzo adicional para garantizar una gran experiencia del cliente. Este compromiso es lo que llamamos el 'toque humano'; el cual, incluso (y especialmente) en un entorno de alta tecnología, puede marcar la diferencia".

Según una investigación de los especialistas en reclutamiento, Robert Walters el año pasado las empresas estadounidenses y europeas se inclinaron hacia México para reclutar talento tecnológico, especialmente buscando desarrolladores en las áreas de servicios móviles, datos y ciberseguridad. Elango describe a México no sólo como una fuente atractiva de talento, sino como un lugar para desarrollar y construir una carrera exitosa.

"Todas nuestras posiciones son 'internacionales' por naturaleza; buscamos profesionales con un nivel de inglés avanzado, que estén abiertos a trabajar con diferentes culturas, y que estén comprometidos a construir una carrera

aquí en México. La trayectoria profesional 'tradicional' de emigrar a EE. UU., por ejemplo, para garantizar la 'visibilidad' y una rápida promoción ya no es la única opción. Hoy en día, los puestos en mercados en crecimiento como México también representan una opción de carrera extremadamente atractiva a largo plazo", menciona Elango.

Mphasis ha anunciado recientemente su apuesta por un modelo de trabajo "primero híbrido" en México: "trabajar desde cualquier sitio, colaborar en la oficina". Según la compañía, hoy en día, los propios empleados son los que mejor pueden decidir dónde y cómo trabajan, para dar el mejor servicio a sus clientes y alcanzar los objetivos de la empresa.

"El modelo "híbrido primero" refleja una tendencia más profunda hacia el bienestar de los empleados; los entornos laborales más flexibles y mejores tienden a conducir a equipos más felices y productivos. Este 'círculo virtuoso' representa una distinción competitiva clave a la hora de contratar y crear equipos. También representa un diferenciador convincente cuando estamos reclutando talentos".

Elango señala que, en el caso de los perfiles tecnológicos, cualidades como la adaptabilidad al cambio, la resiliencia y la capacidad de enfrentarse a entornos VUCA (volatilidad, incertidumbre, complejidad y ambigüedad) son cada vez más importantes que las credenciales técnicas.

"Los empleados son nuestra mayor fortaleza. Estamos comprometidos a atraer, nutrir y retener empleados con diversas habilidades, experiencias y antecedentes en México. En esencia, la alta confianza, tecnología y contacto, es la combinación que nosotros -y nuestros clientes- estamos buscando", concluye Elango R.

Online		
Date	Publication/ Portal	Headline
May 14, 2022	ET HRWorld	Mphasis plans to recruit 600 professionals in Mexico
May 13, 2022	BW People	Mphasis Announces Plans To Recruit 600 Professionals In Mexico
May 13, 2022	The Free Press Journal	Mphasis announces plans to recruit 600 professionals in Mexico
May 13, 2022	CXO Outlook	Mphasis Announces Plans to Recruit 600 Professionals in Mexico
May 13, 2022	Digital First Magazine	Mphasis Announces Plans to Recruit 600 Professionals in Mexico
May 14, 2022	Indian Education Diary	Mphasis Announces Plans To Recruit 600 Professionals In Mexico
May 14, 2022	India Infoline	Mphasis Announces Plans To Recruit 600 Professionals In Mexico
May 14, 2022	Financial IT	MPHASIS AIMS TO HIRE 600 PEOPLE IN MEXICO
May 16, 2022	HR Katha	Mphasis all set to hire 600 professionals in Mexico
May 14, 2022	Business News This Week	Mphasis announces plans to recruit 600 professionals in Mexico
May 04, 2022	Visor Empresarial	Implementará Mphasis modelo híbrido en empleo para 600 profesionistas translate to english
May 03, 2022	CIO Noticias	Mphasis to employ 600 IT professionals in Mexico under a "hybrid first" model
May 16, 2022	Vivo Noticias	Mexico, an attractive source of IT talent: Mphasis
May 11, 2022	Tecnoempresa	Mphasis Announces Hiring of 600 IT Employees in Guadalajara
May 18, 2022	Frecuencia de la farándula	Mphasis will employ 600 IT professionals in Mexico under a hybrid first model