
Phoenix, AZ July 31, 2019

[Mphasis Healthcare Solutions \(MHS\)](#), a provider of health benefit management and business process outsourcing (BPO) services, today announced that [Mphasis \(Javelina\)](#) was named as a Representative Vendors in Gartner's '2019 Market Guide for U.S. Healthcare Payers' Core Administrative Processing Solutions.

According to the Gartner report, "Healthcare payers cannot satisfy customers' rising demands for value or effectively counter tech-savvy competitors using legacy core administrative processing solutions. Payer CIOs should use this Market Guide to accelerate their transformation to a more digital, nimble administrative environment."

"We believe Gartner's recognition of Mphasis (Javelina) validates our invested efforts to deliver innovative solutions for healthcare payer organizations. We are investing in future technologies by continuing to innovate Javelina with a focus on digital capabilities, increased efforts to raise visibility for our products, and to maintain customer satisfaction so that we can expand and add new customers" said **Sally Else, President, Eldorado**.

"Javelina's attributes, when combined with the proven transformational technology capabilities of Mphasis, allow healthcare Payers to have the opportunity to fast track both their front and back office operations. This two-pronged approach will put them into a market leading position" she added.

According to the Gartner report, "The 16 vendors named in this guide were selected to represent the types of solutions as discussed in the Market Analysis section that (1) offer a combination of installed or hosted software applications and services; or (2) offer fully outsourced software and service solutions using customized installations of commercial software that is unique to the vendor. The vendors included in this research do not constitute an exhaustive list of the CAPS offerings in the market."

Source: Gartner, Market Guide for U.S. Healthcare Payers' Core Administrative Processing Solutions, Mandi Bishop, 25 June 2019.

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About Mphasis Healthcare Solutions

Based in Phoenix, Ariz., Mphasis Healthcare Solutions* (formerly Eldorado Computing, Inc.) specializes in health insurance application development, business process outsourcing (BPO) services, IT engineering and operational consulting. The company serves the full spectrum of organizations nationally and internationally engaged in managing health benefit plans including third party administrators (TPAs), health plans, employers and self-insured organizations. Together, Mphasis Healthcare Solutions customers manage 5 million lives and handle 35 million claims annually. For more information, contact 602.604.3100 or visit <https://javelina.mphasis.com/> and www.mphasis.com.

About Mphasis

[Mphasis](#) (BSE: 526299; NSE: MPHASIS) applies next-generation technology to help enterprises transform businesses globally. Customer centricity is foundational to Mphasis and is reflected in the Mphasis' [Front2Back™](#) Transformation approach. Front2Back™ uses the exponential power of cloud and cognitive to provide hyper-personalized (C= $X2C^2$ ™=1) digital experience to clients and their end customers. Mphasis' Service Transformation approach helps 'shrink the core' through the application of digital technologies across legacy environments within an enterprise, enabling businesses to stay ahead in a changing world. Mphasis' core

reference architectures and tools, speed and innovation with domain expertise and specialization are key to building strong relationships with marquee clients. Click [here](#) to know more.

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