## Mphasis Achieves Operations Management Distinction in AWS Cloud Operations Competency

## New York, 10 April 2023

Mphasis, (BSE: 526299; NSE: MPHASIS), an Information Technology (IT) solutions provider specializing in <u>cloud</u> and <u>cognitive</u> services, announced today that it has achieved the Amazon Web Services (AWS) Cloud Operations Competency in the category of Operations Management. The new AWS Cloud Operations Competency allows customers to select validated AWS Partners who offer comprehensive solutions with an integrated approach across all five solution areas of Cloud Operations: Cloud Financial Management, Cloud Governance, Monitoring and Observability, Compliance and Auditing, and Operations Management.

IT Operations are at the heart of every organization. It can be time-consuming and challenging for customers to determine the best way to set up their organization for operational excellence. Without the right model for operating at the cloud scale, organizations can struggle to balance their needs for security, compliance, and operational safety with their responsibility to boost innovation, speed, and agility. Builders can run into inefficient and siloed application development, difficult deployments that result in errors, and downtime in mission-critical applications. Many of these issues are caused by customers focusing on one area of Cloud Operations over others, resulting in them missing the opportunity to generate a larger ROI during their digital transformation. AWS Cloud Operations Competency Partners have proven customer success in delivering solutions to help customers set up, build, migrate, and operate securely and efficiently with an integrated approach to Cloud Operations.

The AWS Cloud Operations Competency differentiates AWS Partner Network (APN) members with significant expertise in providing cross functional guidance across the five solution areas of Cloud Operations. Mphasis follows AWS best practices and has proven experience in **Operations Management**. AWS Partners in this solution area have a proven track record of helping customers plan and build centralized operations management of their infrastructure and workloads on AWS, on-premises, in hybrid environments, and at the edge. AWS Partners help customers leverage automation, built-in best practices, and integrations with their existing IT Service Management (ITSM) and third-party tools, and processes. Additionally, AWS Partners can help customers meet their needs for 1/ Configuration Management, 2/Change Management 3/ Session management 4/ Incident management, 5/ Node management and 6/AIOps.

As an AWS Cloud Operations Competency Partner, Mphasis has demonstrated a proven track record of helping customers plan and build centralized operations management of their infrastructure and workloads on AWS, on-premises, in hybrid environments, and at the edge.

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"Mphasis is proud to achieve the AWS Cloud Operations Competency in the Operations Management category," said **Veda Iyer, Global Chief Marketing Officer, And Head Hyperscalers & Strategic Partnerships, Head Sales – APAC, Mphasis.** "Our team is dedicated to helping enterprises achieve their business transformation goals by leveraging the agility, breadth of services, and pace of innovation that AWS provides."

AWS is enabling scalable, flexible, and cost-effective solutions from startups to global enterprises. To support the seamless integration and deployment of these solutions, AWS established the <u>AWS Competency Program</u> to help customers identify AWS Partners with deep industry experience and expertise.



## **About Mphasis**

Mphasis' purpose is to be the "Driver in Driverless Car" for Global Enterprises by applying next-

generation design, architecture, and engineering services, to deliver scalable and sustainable software and technology solutions. Customer centricity is foundational to Mphasis, and is reflected in the Mphasis' Front2Back™ Transformation approach. Front2Back™ uses the exponential power of cloud and cognitive to provide hyper-personalized (C=X2C2™=1) digital experience to clients and their end customers. Mphasis' Service Transformation approach helps 'shrink the core' through the application of digital technologies across legacy environments within an enterprise, enabling businesses to stay ahead in a changing world. Mphasis' core reference architectures and tools, speed and innovation with domain expertise and specialization, combined with an integrated sustainability and purpose-led approach across its operations and solutions are key to building strong relationships with marquee clients. Click here to know more. (BSE: 526299; NSE: MPHASIS)

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