

'Ariba-on-Demand' Implementation - Large Insurance Company



Implementation of 'Ariba-on-Demand' for one of the client's divisions in Japan. From blue printing to implementation, it was completed in 6 months.



Client

A leading US-based Insurance company with operations in 120+ countries.

Objective

- Implement 'Ariba-on-Demand' P2P with minimal customization
- Incorporate existing business operations and processes
- Standardize processes
- Provide spend analysis reports
- Decommission legacy procurement application
- Classroom training of users
- Supplier enablement
- Catalog enablement
- Integrate data from various source systems



Transformation Achieved

- User acceptance of new tool through training and continuous day-to-day onsite user support and walk-through
- Workarounds to provide capability in handling existing business processes in AOD
- Process redesign and training for professional services handled in AOD
- Data extraction from multiple source systems into AOD
- Supplier enablement (with respect to fee structure) to overcome unwillingness to join Ariba Network
- Automated process and job flow to continuously import and push static data into AOD



Benefits

- One tool for all procurement needs
- Online approvals for procurement (against previous paper based approvals)
- Accurate analytical reports to enable regulatory compliance
- Total spend visibility across commodities and vendors
- Efficient weekly report creation on pending approvals, PO, PR, and invoices for senior management review
- Procurement effected only through authorized vendors
- Integration of all data to AOD
- Extensive and complete knowledge repository and process documentation
- Efficient weekly and quarterly reporting for senior management